

A MESSAGE FROM THE CHAIRPERSON

Burnaby Public Library is one of Burnaby's greatest assets. The library provides free access to a rich array of the world's stories, ideas and information in a variety of formats and in a number of languages. Our four library branches are important public spaces, meeting places and centres for discovery and dialogue. Our staff, collections, public programs, public computing and Wi-Fi networks are there to support the community aspirations of our highly diverse city. We envision a community where all people are informed, literate and entertained.

In 2014, the Burnaby Public Library Board and staff worked hard to listen to what people have been telling us about their hopes, dreams and aspirations and how they see the public library supporting them in creating something better for the future. This is a time of unprecedented change for our city, and the needs of our citizens are increasingly diverse and complex. We are excited to be implementing a library services strategy geared to meeting those needs.

I would like to acknowledge Sharon Freeman, Chairperson of the Board from 2012 – 2014, who completed her six years on the Board in December. The Board also bids farewell to Councillor Anne Kang, who served on the Board as the Council liaison from 2008 – 2014. We welcome to the Library Board Lorraine Shore, who was appointed by City Council to fill the vacant Board position, and Councillor Pietro Calendino as the new Council liaison.

On behalf of the Board, I would like to thank our dedicated library staff members, who continue to deliver exceptional library service to the citizens of Burnaby. Several of our staff members retired in 2014. Muriel Roberts retired after 35 years of service, Janet Ritchey after 30 years, Linda (Schula) Leonard after 27 years, Debbie Poole after 25 years, Jadzia Wray after 25 years, Vivien Rexin after 22 years and Leslie Robinson after 12 years. We wish them all the best!

I would also like to acknowledge the City of Burnaby. The majority of the library's funding comes from the City, and we remain grateful for their ongoing commitment to public library service.

Sheila Pierce, Chairperson
Burnaby Public Library Board



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Chairperson



BARB LARKIN
Vice Chairperson



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PIETRO CALENDINO



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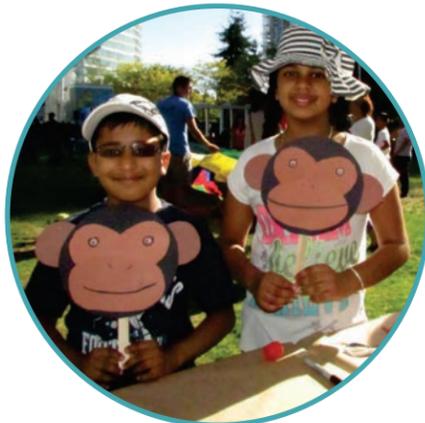


LORRAINE SHORE

SUMMER READING FUN!



In September 2014, almost 2,000 people converged on Civic Square to celebrate the joys of reading at Burnaby Public Library's 23rd annual pancake breakfast and Summer Reading Club medal presentation ceremony. 730 children proudly lined up to be presented with "Funny Business" medals for having completed at least 50 days of reading over the summer.



The Summer Reading Club is proudly sponsored by local libraries and the British Columbia Library Association, with support from the Libraries Branch, Ministry of Education. Burnaby Public Library gratefully acknowledges the support of the RBC Foundation, which provided the medals.

The fun-filled morning included: tasty pancakes, flipped courtesy of the Burnaby Fire Fighters Charitable Society; listening to the cheerful Metropolitan Concert Band; playing parachute games and making monkey masks with staff from Burnaby Parks, Recreation & Cultural Services; and having face-paint patiently applied by girls from the 10th Burnaby Pathfinders and St. Roch Rangers. Literacy Now and Rotary Coats for Kids were also on hand, with great crafts and activities for the kids.

IMPACT

A very high percentage of children who joined the club persisted all summer and came back to the library to be acknowledged as dedicated readers in September. Over 2,400 Burnaby children received a 2014 Summer Reading Club medal.

Research has shown that children who read for pleasure are happier, more confident and do better at school.

BUILD IT IN BURNABY THIS SUMMER!

Kids of all ages are encouraged to join the **2015 Build It** Summer Reading Club. Reading for fun helps kids discover books, and regular reading over the summer helps them maintain or improve their skills. Registration for **Build It** starts Monday, June 15 at all Burnaby Public Library branches. Every club member who reads or is read to for 50 days will earn this year's Summer Reading Club medal.



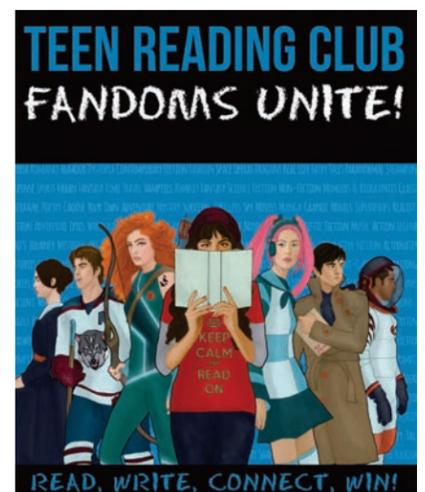
Plan to attend the 24th annual pancake breakfast and Summer Reading Club medal presentation ceremony on Saturday, September 12 in Civic Square.

Need more reading practice for your child? Consider the Reading Buddies program, held this summer at the Bob Prittie Metrotown Branch. Or check out the exciting building-themed storytimes, workshops and interactive displays happening all summer long at a library branch near you.

FOR TEENS

Participate in Burnaby Public Library's annual Teen Summer Reading Club. Visit any BPL branch to register, starting Monday, June 29 and submit weekly reading cards for great prizes, including the grand prize – an iPod Touch! Visit teenrc.ca to connect with other B.C. teens, write reviews, participate in contests, chat with authors and more!

This summer's theme is **Fandoms Unite**. Be sure to check out the fandom-themed programs and booklists at your local library and online at bpl.bc.ca/teens/



BPL STREET TEAMS

As part of a larger strategic planning process, Burnaby Public Library opted to reach out to library users and non-users in a unique way. In addition to an online survey, which was promoted heavily through the library's website and through a social media campaign, the library also chose to reach out to the community using the "street teams" approach. The idea of a street team is that a small group of people gather big-picture insights via brief, focused on-the-street interviews in a variety of venues.

During the course of a month in early 2014, street team members visited recreation centres, shopping malls, area bus stops, SkyTrain stations and sports fields – a total of 24 venues. They approached 2,637 people. Of those, 1,083 had used the library in the past year, and they were asked to complete the online survey. Of the remaining 1,554 who were approached, 560 took the time for a more in-depth interview. This far exceeded the target of interviewing 250 people.

IMPACT

The findings of these surveys and interviews revealed valuable results and directly influenced our new Library Services Strategy. The Street Teams gathered information on how we can appeal to our non-users so that they become users, the reasons members of the community may not use the library and barriers non-users feel they face. We also collected feedback on our community's information needs, their vision of the library's role in the community and the programs they would find useful.



Photo from the Burnaby NOW

OUR 2014 DONORS

Burnaby Public Library services have been significantly improved through the generosity of thousands of library supporters. The Burnaby Library Board gratefully acknowledges the following individuals and organizations for helping to ensure that the library will continue to evolve and serve this community:

- M. Achen
- D. Albert
- L. Aldridge
- M. Andrews
- J. Beauchamp
- J. Bouchard
- W. Browne
- Burnaby Professional Fire Fighters Association IAFF Local 323
- Centura Edmonton
- Centura London
- Centura Toronto
- Centura Western
- C. Chow
- R. Costanzo
- B. Cousineau
- J. Durrant
- C. Ellis
- J. & F. Engelbrechten
- L. Finch
- J. Fournie
- S. Freeman
- M. Gardiner
- S. & R. Gurney
- C. Hale
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- J. Hutton
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- K. Kaesmodel
- A. Kamitakahara
- A. Kerr
- A. Knights
- G. Knights
- D. Kresh-Garcia
- M. Lakness
- D. Lenarduzzi
- Literacy Now Burnaby
- M. Mansour
- A. & S. McLeod
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- M. Nelson
- P. & P. Nelson
- R. & J. Nelson
- I. Percival
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- D. Probst
- The Real Canadian Superstore
- J. Redlick
- Royal Bank Financial Group Foundation
- K. Samson
- H. Simnett
- C. & K. Simpson
- V. Szeto
- Telus Employees through the 2014 Team Telus Charitable Giving Program
- E. Turner
- P. Tyler

POP UP LIBRARIES

In an effort to engage with the community in a new and exciting way, in 2014 Burnaby Public Library took its services beyond its walls and into the city. The library hosted numerous pop-up libraries, bringing library staff, a selection of the library's collection and circulation services to various community events.

IMPACT

Our decision to bring the library into the city came out of our desire to engage with those in our community who may not use the library or be aware of our many services. We heard many comments that suggested our displays encouraged discovery of different services and collections, people appreciated that we were bringing our services outside of our buildings, and we also received many suggestions for services and collections.

FINANCIAL HIGHLIGHTS

REVENUE	2014	2013
City Contribution	\$10,722,747	\$10,397,508
Library Fees and Fines	330,239	345,434
Provincial Grants	508,549	506,782
InterLINK	158,366	164,146
Stabilization/Prior Year Surplus	400,145	502,968
Other	129,544	115,803
Total Revenue	\$12,249,590	\$12,032,641
EXPENDITURES	2014	2013
Salaries and Benefits	\$8,933,663	\$8,751,943
Library Materials and Electronic Databases	1,636,868	1,515,053
Operations and Maintenance	1,247,581	1,341,509
Other	431,478	424,136
Total Expenditures	\$12,249,590	\$12,032,641

JULIA'S STUDIO

Julia Nelson served as teen services librarian for Burnaby Public Library from 2010 – 2013. She lost her life in October 2013 after a six-month battle with leukemia.

A dedicated advocate for young adult collections and programs, Julia was deeply interested in teen literacy and believed that libraries were safe havens for teens to explore their interests. She enjoyed working in partnership with high schools and loved designing interactive programs for young adults to help them discover their abilities and talents. After receiving a generous donation in her memory, the library designed a series of engaging and creative sessions in 2014 to honour her spirit. We called it "Julia's Studio: Creative Workshops for Teens".

IMPACT

As each session was designed to be inclusive, expressive and fun, Julia's Studio introduced a variety of creative expressions and artistic methods to participating teens. It also provided an opportunity for teens to connect positively with the library as well as their peers. Due to the positive feedback we heard from participants, we are pleased to offer Julia's Studio once again in Summer 2015.



The theme for this year's Julia's Studio is "Be Courageous: Tell Your Story", focusing on the art of sharing stories. Julia's Studio will be hosted at the Bob Prittie Metrotown Branch each Wednesday in July.