

**BURNABY PUBLIC LIBRARY**

**2013**

**PERFORMANCE INDICATORS**

## **BURNABY PUBLIC LIBRARY PERFORMANCE INDICATORS**

The Library is ultimately accountable to the community it serves. While not diminishing the importance of value judgements in assessing services, the following indicators may be helpful in providing more quantifiable measures of library performance.

*This version does not contain the comparisons with other InterLINK libraries. These comparisons will be available as a separate report when the provincial public library statistics are published.*

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# THE BURNABY PUBLIC LIBRARY BOARD

## 2013

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Secretary to the Board

## **BURNABY PUBLIC LIBRARY - 2013**

### **OVERVIEW**

	<b>2013</b>	<b>2012</b>
<sup>1</sup> POPULATION SERVED	231,811	229,464
RESIDENT USERS	61,809	63,593
USER VISITS	1,791,917	1,852,110
VIRTUAL VISITS	2,737,690	2,977,039
<sup>2</sup> CATALOGUED ITEMS OWNED	689,211	628,753
ITEMS LOANED	3,402,270	3,517,009
ITEMS LOANED PER CAPITA	14.68	15.33
DOWNLOADS (AUDIO AND E-BOOKS)	65,873	57,921
USER ENQUIRIES	203,501	213,344
EMPLOYEES	246	245
STAFF (FTEs)	134	135
<sup>3</sup> OPERATING EXPENDITURE	\$12,032,642	\$11,784,896
OPERATING COST PER CAPITA	\$51.91	\$51.36
BOOKS & OTHER MATERIALS EXPENDITURE	\$1,383,564	\$1,291,152
VALUE OF ITEMS LOANED (Estimate from 'on loan' counts)	\$35,618,755	\$36,665,088
VALUE OF ITEMS LOANED PER CAPITA	\$153.65	\$159.79
PROVISION FROM GENERAL REVENUE (ACTUAL) PER CAPITA	\$44.85	\$43.47
LIBRARY OPERATING EXPENDITURE AS % OF CITY EXPENDITURE	3.08%	3.19%

<sup>1</sup> Population is based on the BC Statistics estimate from July 1, 2013

<sup>2</sup> Does not include paperbacks, magazines, other language books and paperbacks, pamphlets.

<sup>3</sup> Operating expenditures includes depreciation of \$2,387,141 for 2012 and \$2,293,560 for 2013.

## 2013 STATISTICAL SUMMARY

<b>BRANCH</b>	<b>ITEMS OWNED</b>	<b>ITEMS LOANED</b>	<b>USER ENQUIRIES</b>	<b>USER VISITS</b>	<b>STAFF F/T EQUIV</b>	<b>HOURS OPEN WEEKLY</b>	<b>HOURS OPEN</b>
Metrotown	387,349	1,361,000	95,474	709,246	55.20	73	3,617
McGill	158,530	894,581	43,001	451,390	22.82	67	3,316
Tommy Douglas	90,440	628,194	39,819	369,317	18.83	67	3,316
Cameron	63,026	488,924	20,430	261,964	11.50	64	3,174
Home Library Service	18,392	29,571	4,777		3.53	37.5	
Admin/Tech. Services					22.55		
<b>TOTAL</b>	<b>717,737</b>	<b>3,402,270</b>	<b>203,501</b>	<b>1,791,917</b>	<b>134.43</b>		

# **FINANCIAL STATISTICS**

## **OPERATING EXPENDITURES**

	<u>2013</u>	<u>2012</u>
Salaries	\$8,751,943	\$8,400,226
<sup>1</sup> Electronic databases	131,489	97,801
Buildings	414,238	434,205
<sup>2</sup> Depreciation for collections assets	1,366,289	1,431,954
<sup>2</sup> Depreciation for other assets	927,271	955,187
Other	441,412	465,523
<b>TOTAL</b>	<b><u>\$12,032,642</u></b>	<b><u>\$11,784,896</u></b>

## **OPERATING REVENUES**

	<u>2013</u>	<u>2012</u>
City Taxes	\$10,397,509	\$9,974,836
Library Fees and Fines	345,434	361,032
Prov. Government Grant	506,782	516,234
<sup>1</sup> InterLINK	164,146	348,618
Stabilization/Prior Year Surplus	502,968	405,112
Prior Year Order Commitment	21,785	3,200
Other Revenue	94,018	175,864
<b>TOTAL</b>	<b><u>\$12,032,642</u></b>	<b><u>\$11,784,896</u></b>

<sup>1</sup> As recommended by the City's external auditor, subscriptions traditionally paid in the previous year for the following year will now be recognized in the year the subscription is provided. In addition, revenue traditionally received in one year for the provision of service in another will be recognized in the year the service was provided.

<sup>2</sup> A change in accounting policy was implemented via the Public Sector Accounting Board (PSAB) re Tangible Capital Assets, resulting in governments having to record and amortize their tangible capital assets in financial statements, which, for the Library, includes parts of our collection, as follows:

## **CAPITAL MATERIALS EXPENDITURES**

	<u>2013</u>	<u>2012</u>
Books	\$844,111	\$774,346
<sup>1</sup> Periodicals	119,612	44,756
Paperbacks	171,297	207,899
CDs	78,730	80,172
<sup>1</sup> Microforms	16,572	8,866
Video/DVD	129,254	145,484
ESL Materials	23,988	30,629
<b>TOTAL</b>	<b><u>\$1,383,564</u></b>	<b><u>\$1,292,152</u></b>

# BURNABY PUBLIC LIBRARY

## STATEMENT OF RESERVES

	Balance 2013 Jan 01	Contributions from Op/City Cap Budget	Investment Income	Expenditures	Balance 2013 Dec 31
General Purpose Reserve	\$66,114	\$0	\$2,927	\$19,143	\$49,898
Equip. Repl. (Vehicles)	174,790	0	8,256	11,781	171,265
Equip. Repl. (Misc)	63,345	0	3,069	3,531	62,883
Automation Reserve	7,013	0	324	0	7,337
<b>TOTAL</b>	<b>\$311,262</b>	<b>\$0</b>	<b>\$14,576</b>	<b>\$34,455</b>	<b>\$291,383</b>

## ENDOWMENT FUND

	Balance 2013 Jan 01	New Deposits	Investment Income	Expenditures	Balance 2013 Dec 31
Picard Trust	\$86,553	\$0	\$4,570	\$750	\$90,373
Cox Trust	375,550	0	19,736	16,000	379,286
Simnett Trust	34,529	500	1,829	0	36,858
Perrot Trust	120,460	1,375	6,372	2,000	126,207
Mansour Trust	10,255	5,000	623	0	15,878
Sundry	206,840	795	10,882	9,000	209,517
<b>TOTAL</b>	<b>\$834,187</b>	<b>\$7,670</b>	<b>\$44,012</b>	<b>\$27,750</b>	<b>\$858,119</b>



## STATISTICAL TRENDS - RESOURCES

YEAR	2013	2012	2011	2010	2009	2003
<sup>1</sup> Number of Employees	246	245	249	250	249	222
<sup>2</sup> Number of staff (full time equivalent)	134.43	134.93	138.71	135.79	134.31	117.82
Full Time Staff	69	69	69	69	69	64
<sup>3</sup> Part Time Staff	64.72	47.36	49.07	47.36	44.36	37.38
Auxiliary Staff	0.71	18.57	18.64	18.43	18.95	16.44
<hr/>						
Collections (selected categories)						
Catalogued books	502,002	497,549	502,002	484,656	488,991	477,696
Uncatalogued books	79,864	83,661	100,712	116,696	102,599	96,839
<b>TOTAL</b>	<b>581,866</b>	<b>581,210</b>	<b>602,714</b>	<b>601,352</b>	<b>591,590</b>	<b>574,535</b>
<sup>4</sup> Sound Recordings & CDRoms	21,369	25,038	26,140	17,277	19,783	23,214
DVD & VHS	37,156	36,157	38,117	35,496	32,181	29,728
Audiobooks	10,353	5,651	5,944	5,164	6,161	6,999
<b>TOTAL</b>	<b>68,878</b>	<b>66,846</b>	<b>70,201</b>	<b>57,937</b>	<b>58,125</b>	<b>59,941</b>

<sup>1</sup> Auxiliaries added in 2012 and 2013

<sup>2</sup> Tommy Douglas Library opened in 2009. New staff added in 2009 and 2010.

<sup>3</sup> Increase for part time and decrease in auxiliary staff is due to Page status change from auxiliary to part time.

<sup>4</sup> CDRoms greatly reduced in 2010.

## STATISTICAL TRENDS - COSTS

## BURNABY PUBLIC LIBRARY - INPUT INDICATORS

<u>YEAR</u>	<u>2013</u>	<u>2012</u>	<u>2011</u>	<u>2010</u>	<u>2009</u>	<u>2003</u>
POPULATION	231,811	229,464	227,389	222,802	218,241	205,953
<sup>1</sup> Operating expenditure on library service	\$12,032,642	\$11,784,896	\$11,659,965	\$11,252,169	\$10,161,032	\$7,834,035
Per capita	\$51.91	\$51.36	\$51.28	\$50.50	\$46.56	\$38.04
Constant \$ (2002)	\$43.55	\$43.16	\$43.64	\$43.95	\$41.24	\$37.29
<sup>2</sup> Percent of City expenditure	3.08%	3.19%	3.27%	3.62%	3.00%	3.57%
<sup>2</sup> Provision from general revenue (Actual)	\$10,397,509	\$9,974,836	\$9,983,943	\$10,039,138	\$8,353,599	\$6,158,628
Per capita	\$44.85	\$43.47	\$43.91	\$45.06	\$38.28	\$29.90
Constant \$ (2002)	\$37.63	\$36.53	\$37.37	\$39.22	\$33.90	\$29.31
Cost per user visit	\$6.71	\$6.36	\$6.09	\$5.59	\$5.36	\$3.82
Constant \$ (2002)	\$5.63	\$5.34	\$5.18	\$4.87	\$4.75	\$3.75
Cost per item loaned	\$3.54	\$3.35	\$3.07	\$2.82	\$2.74	\$1.98
Constant \$ (2002)	\$2.97	\$2.82	\$2.61	\$2.45	\$2.43	\$1.94
Consumer Price Index (Vancouver, 2002 = 100)	119.2	119	117.5	114.9	112.9	102

<sup>1</sup> Operating expenditure includes \$2,263,309 for 2011, \$2,387,141 for 2012, and \$2,293,560 in 2013 in depreciation costs on tangible assets.

<sup>2</sup> The City provides significant in-kind services such as payroll, human resources and IT that are not included in revenue and expenditure lines.

## STATISTICAL TRENDS - COSTS

## BURNABY PUBLIC LIBRARY - INPUT INDICATORS

<u>YEAR</u>	<u>2013</u>	<u>2012</u>	<u>2011</u>	<u>2010</u>	<u>2009</u>	<u>2003</u>
POPULATION	231,811	229,464	227,389	222,802	218,241	205,953
Materials Expenditure	\$1,383,564	\$1,292,152	\$1,325,546	\$1,417,647	\$1,421,214	\$1,443,319
<sup>1</sup> Percent of operating cost	11.5%	11.0%	11.4%	12.6%	13.9%	18.4%
Per capita	\$5.97	\$5.63	\$5.83	\$6.36	\$6.51	\$7.01
Constant \$ (2002)	\$4.83	\$4.60	\$4.81	\$5.39	\$5.87	\$6.80
Consumer Price Index, BC Reading Material (2002 = 100)	123.6	122.5	121.2	118.1	111	103.0
Salaries/Benefits Expenditure	\$8,751,943	\$8,400,226	\$8,307,830	\$7,929,194	\$7,643,374	\$5,554,105
<sup>1</sup> Percent of operating cost	72.7%	71.3%	71.3%	75.3%	75.2%	70.9%
Per capita	\$37.75	\$36.61	\$36.54	\$35.59	\$35.02	\$26.97
Constant \$ (2002)	\$31.67	\$30.76	\$31.09	\$30.97	\$31.02	\$26.44
Consumer Price Index (Vancouver, 2002 = 100))	119.2	119	117.5	114.9	112.9	102

<sup>1</sup> Operating cost includes \$2,263,309 for 2011, \$2,387,141 for 2012, and \$2,293,560 in 2013 in depreciation costs on tangible assets.

## STATISTICAL TRENDS - USAGE

YEAR	2013	2012	2011	2010	2009	2003
Population	231,811	229,464	227,389	222,802	218,241	205,953
<sup>1</sup> User visits	1,791,917	1,852,110	1,914,530	2,012,510	1,891,643	2,049,075
Website visits	1,419,814	1,529,873	1,562,047	1,561,562	946,208	492,822
<sup>2</sup> Catalogue visits	1,317,876	1,447,166	nd	nd	nd	nd
<b>Loans by branch:</b>						
Bob Prittie Metrotown	1,361,000	1,435,447	1,611,975	1,749,360	1,787,252	1,979,792
McGill	894,581	912,561	963,907	986,886	973,596	970,108
Cameron	488,924	501,245	521,027	546,699	549,764	506,865
Kingsway/Tommy Douglas	628,194	636,644	666,102	666,338	453,090	454,925
Home Library Service	29,571	31,112	34,296	33,166	34,954	36,044
<b>TOTAL</b>	<b>3,402,270</b>	<b>3,517,009</b>	<b>3,797,307</b>	<b>3,982,449</b>	<b>3,798,656</b>	<b>3,947,734</b>
<b>Loans by selected category:</b>						
Print Items	2,470,685	2,509,672	2,773,353	2,941,420	2,825,412	3,012,390
Music CDs	98,011	96,623	108,677	120,498	114,546	136,146
Video, DVD	776,084	821,591	851,381	822,971	790,548	694,784
<b>Loans per staff member (FTE)</b>						
Loans per staff member (FTE)	25,309	26,065	27,376	29,328	28,283	33,506
Loans per capita	14.7	15.3	16.7	17.9	17.7	19.2
<b>User enquiries</b>						
User enquiries	203,501	213,344	197,541	199,995	197,696	246,176
<sup>3</sup> Database logins	62,095	56,080	52,894	52,863	85,276	N/A
Overdrive downloads	65,873	57,921	32,293	14,747	9,962	N/A
<b>Interlibrary Loans</b>						
Lent	6,226	5,347	6,003	6,360	6,510	6,290
Borrowed	2,039	2,243	2,209	2,259	2,136	1,698

<sup>1</sup> User visits involve estimates for Kingsway and Cameron branches until 2010 when all branches had visitor counters.

<sup>2</sup> Catalogue visits were not accurately tracked until Bibliocommons was introduced until 2012.

<sup>3</sup> Database funding from the province was cut in 2009 and the number of databases to which the library subscribes was reduced in 2010 as a result.

# ITEMS LOANED

<u>ADULT</u>	<u>2013</u>	<u>2012</u>
Adult Chinese language materials	207,939	216,045
Adult DVD	535,719	553,635
Adult English as a Second Language	38,512	37,805
Adult general fiction	92,367	95,404
Adult adventure	19,731	20,615
Adult horror	2,736	2,826
Adult mystery	99,134	104,646
Adult romance	43,597	45,636
Adult science fiction	27,026	28,406
Adult western	1,201	1,298
Adult graphic novel	7,333	7,682
Adult literacy	2,064	1,436
Adult magazine	81,307	84,306
Adult non-fiction	480,625	516,719
<sup>1</sup> Adult world language materials	2,724	5,953
Adult pamphlet	696	1,042
Adult paperback	124,650	134,151
Adult Spoken word cassette	134	408
<sup>2</sup> Adult Spoken word CD	17,312	14,212
<sup>2</sup> Adult Language cassette	64	73
<sup>2</sup> Adult Language CD	4,026	4,014
<sup>3</sup> Adult video	336	1,018
Book club sets	76	89
Adult Music CD	72,550	72,784
Energy Meter	20	31
E-Reader	181	2
<sup>4</sup> French fiction	449	386
French non-fiction	39	58
Interlibrary loan	1,804	1,853
<sup>4</sup> Korean language materials	3,658	284
Large print	16,916	12,625
<sup>5</sup> Persian language materials	243	0
Playaways	995	898
<sup>5</sup> Spanish language materials	719	0
<sup>4</sup> Speed reads	25,012	13,852
<b>TOTAL</b>	<b>1,703,956</b>	<b>1,749,397</b>

<u>TEEN</u>	<u>2013</u>	<u>2012</u>
Teen fiction	47,454	51,044
Teen graphic novel	26,501	23,826
Teen magazine	2,808	1,839
Teen non-fiction	1,841	2,468
Teen paperback	19,417	23,346
Teen spoken word	295	522
<b>TOTAL</b>	<b>98,316</b>	<b>103,045</b>

<u>CHILDRENS</u>	<u>2013</u>	<u>2012</u>
Children's board books	36,499	37,489
Children's CD music	22,512	23,839
Children's CD spoken	32,543	36,206
Children's Chinese language materials	14,679	13,761
Children's DVD	239,930	267,956
Children's ESL item	1,278	1,576
Children's fiction	96,241	89,100
Children's first book	24,408	23,016
Children's folk and fairytale	11,674	11,644
Children's French language materials	13,637	15,769
Children's graphic novel	83,508	81,146
<sup>5</sup> Children's Korean language materials	1,608	0
Children's non-fiction	148,673	153,719
Children's paperback	179,196	179,531
Children's paperback reader	193,214	183,523
Children's picturebook	172,503	170,929
Children's reader	37,414	37,230
Children's seasonal book	9,305	9,772
<sup>5</sup> Children's Spanish language materials	1,078	0
<sup>2</sup> Children's spoken word cassette	38	57
Children's storybook	56,963	51,801
Children's storytime kit	340	348
<sup>3</sup> Children's video	99	228
Children's world language materials	373	96
Parent-teacher resources	3,188	3,710
<b>TOTAL</b>	<b>1,380,901</b>	<b>1,392,446</b>

<sup>1</sup> Korean language materials have been moved to their own categories

<sup>2</sup> Spoken word and language cassettes collections halved in 2012

<sup>3</sup> VHS collection continues to be reduced in 2013

<sup>4</sup> New categories in 2012

<sup>5</sup> New categories in 2013

# PROGRAMS

YEAR	NUMBER HELD						TOTAL ATTENDANCE					
	2013	2012	2011	2010	2009	2003	2013	2012	2011	2010	2009	2003
<b>CHILDREN'S</b>												
Storytimes	482	524	521	471	452	328	20,558	19,059	19,197	18,584	17,960	12,641
Special programs	97	45	80	31	42	9	5,283	8,191	8,954	7,278	8,099	343
Summer Reading Club	4	4	4	4	4	4	6,025	6,257	6,038	6,424	6,592	7,197
<sup>1</sup> Visits from outside groups	24	15	147	177	206	11	671	373	579	682	5,190	193
<sup>2</sup> Co-sponsored with external partners	134	73	128	154	nd	nd	2,713	1,577	2,630	3,337	nd	nd
Visits from schools, daycare centres, kindergartens	149	174	173	176	133	213	4,135	4,877	3,982	4,742	3,556	5,237
Visits to schools, daycare centres, kindergartens, outside groups	184	169	160	110	191	258	10,210	9,354	6,024	5,326	7,229	9,227
Contests	34	34	nd	nd	nd	nd	3,081	3,591	nd	nd	nd	nd
<sup>3</sup> SUBTOTAL	<b>1,108</b>	<b>1,038</b>	<b>1,213</b>	<b>1,123</b>	<b>1,028</b>	<b>823</b>	<b>52,676</b>	<b>53,279</b>	<b>47,404</b>	<b>46,373</b>	<b>48,626</b>	<b>34,838</b>
<b>TEENS</b>												
<sup>4</sup> In-house programs	22	24	14	11	nd	nd	537	531	1,196	72	nd	nd
Outreach programs	6	5	2	1	nd	nd	125	146	27	nd	nd	nd
SUBTOTAL	<b>28</b>	<b>29</b>	<b>16</b>	<b>12</b>			<b>662</b>	<b>677</b>	<b>1,223</b>	<b>72</b>		
<sup>5</sup> ADULT	455	400	323	252	247	nd	8,463	7,773	6,835	4,982	6,331	nd
<sup>6</sup> <b>TOTAL</b>	<b>1,591</b>	<b>1,467</b>	<b>1,552</b>	<b>1,387</b>	<b>1,275</b>	<b>823</b>	<b>61,801</b>	<b>61,729</b>	<b>55,462</b>	<b>51,427</b>	<b>54,957</b>	<b>34,838</b>

<sup>1</sup> Co-sponsored programs included with Visits from outside groups in 2009.

<sup>2</sup> This figure tracked separately from 2010 on.

<sup>3</sup> Contests were not tracked until 2012

<sup>4</sup> Teen events were not tracked until 2010

<sup>5</sup> 2011 teen attendance also included Teen Summer Reading Club registrations via InterLINK

<sup>6</sup> Adult events were not tracked until 2005.

# HOME LIBRARY SERVICE

YEAR	2013	2012	2011	2010	2009	2003
Number of:						
Printed books patrons registered	790	579	685	664	674	715
Audiobook patrons registered	120	123	150	156	153	157
Individual institutions served	47	44	42	46	47	50
Individual private homes served	127	138	146	138	139	180
Deposit collections served	0	0	3	2	2	2
Patrons assisted	10,369	7,839	9,290	9,046	9,322	10,338
Stops visited	1,585	1,655	1,811	1,764	1,813	1,979
Items loaned	29,569	31,112	34,296	33,166	34,954	36,048

<b>2013 Activity Snapshot</b>	
<b>Collections loaned</b>	
Print	17,822
Audiobooks - cassette	2,085
Audiobooks - daisy/MP3	3,143
Spoken Word CD	2,078
Music Cassettes	2,046
Videos	2,395
<b>Total Circulation</b>	<b>29,569</b>
<b>User enquiries answered</b>	
	<b>4,783</b>

## **ITEMS LOANED/BORROWED THROUGH INTERLINK**

### **ITEMS LOANED TO INTERLINK RESIDENTS**

<b>YEAR</b>	<b>2013</b>	<b>2012</b>	<b>2011</b>	<b>2010</b>	<b>2009</b>	<b>2003</b>
Bowen Island	193	670	110	165	472	507
Coquitlam	166,909	174,892	186,031	193,222	204,283	181,594
Fraser Valley	39,249	41,236	45,488	47,593	45,510	48,415
Gibsons	1,042	1,058	1,526	1,321	1,081	266
Lillooet Area	46	175	146	134	49	-
<sup>1</sup> New Westminster	99,456	94,177	111,968	112,163	99,673	84,447
North Vancouver City	7,054	6,576	5,813	6,350	7,453	8,191
North Vancouver District	10,482	10,182	11,045	11,775	12,283	10,598
Pemberton	36	71	61	59	29	74
Port Moody	32,365	32,315	35,570	40,587	39,383	32,552
Richmond	15,537	14,959	20,690	21,544	17,979	20,649
Sechelt	405	508	446	474	532	607
Squamish	331	379	366	545	378	338
Surrey	35,791	34,958	43,320	45,939	43,178	39,352
Vancouver	395,685	386,444	448,938	487,180	482,718	569,490
West Vancouver	3,131	2,990	2,966	3,218	3,663	2,548
Whistler	219	185	423	397	281	162
<b>TOTALS</b>	<b>807,931</b>	<b>801,775</b>	<b>914,907</b>	<b>972,666</b>	<b>958,945</b>	<b>999,790</b>

### **ITEMS BORROWED BY BURNABY RESIDENTS**

<b>YEAR</b>	<b>2013</b>	<b>2012</b>	<b>2011</b>	<b>2010</b>	<b>2009</b>	<b>2003</b>
Bowen Island	20	39	38	83	53	17
Coquitlam	22,264	20,108	28,192	24,746	19,114	12,519
Fraser Valley	6,778	5,981	5,091	5,341	5,506	3,570
Gibsons	32	150	145	222	233	34
Lillooet Area	-	-	-	-	-	-
New Westminster	70,754	74,871	90,079	92,993	104,983	99,690
<sup>1</sup> North Vancouver City	8,263	8,259	9,775	10,441	11,489	3,960
North Vancouver District	11,929	11,798	13,031	16,374	13,214	6,793
Pemberton	10	-	10	9	6	10
Port Moody	5,948	6,192	8,312	7,617	6,612	3,662
Richmond	40,264	44,809	54,617	54,884	57,769	44,297
Sechelt	168	59	117	127	205	108
Squamish	197	151	339	507	760	24
Surrey	12,022	10,079	9,066	8,809	9,246	7,828
Vancouver	293,505	282,983	332,776	322,344	344,022	310,165
West Vancouver	6,124	5,894	7,253	6,310	5,450	4,931
Whistler	1,001	970	897	1,044	925	492
<b>TOTAL</b>	<b>479,279</b>	<b>472,343</b>	<b>559,738</b>	<b>551,851</b>	<b>579,587</b>	<b>498,100</b>

<sup>1</sup> Lillooet Area Library joined Public Library InterLINK in May 2007.