

**BURNABY PUBLIC LIBRARY**

**2009**

**PERFORMANCE INDICATORS**

## **BURNABY PUBLIC LIBRARY PERFORMANCE INDICATORS**

The Library is ultimately accountable to the community it serves. While not diminishing the importance of value judgements in assessing services, the following indicators may be helpful in providing more quantifiable measures of library performance.

## **TABLE OF CONTENTS**

Burnaby Public Library Board	1
Overview	2
Statistical Summary	3
Financial Statements	4
Reserves/Endowment Fund Statements	5
Statistical Trends - Resources	6
Statistical Trends - Usage	7
Items Loaned - Previous 2 years	8
Statistical Trends - Costs	9 &10
Programmes	11
Home Library Service	12
Items Loaned/Borrowed Through InterLINK	13
Comparisons With Other InterLINK Libraries	14 &15

# THE BURNABY PUBLIC LIBRARY BOARD

**2009**

Mr Iqbal Dhanani  
Ms Linda Eaves  
Mr Andy Chiang  
Ms Sharon Freeman  
Mr. Lee Loftus  
Mr. Ernest Y. (Ernie) Maitland  
Ms Karen Purdy  
Ms Mondee Redman  
Councillor Anne Kang

Chief Librarian

Chair  
Vice Chair

City Council Representative

Secretary to the Board

## **BURNABY PUBLIC LIBRARY - 2009**

### **OVERVIEW**

	<b>2009</b>	<b>2008</b>
POPULATION SERVED	218,241	216,336
RESIDENT USERS	90,643	64,482
USER VISITS	1,896,850	1,823,429
WEBSITE VISITS	946,208	763,239
CATALOGUED ITEMS OWNED	547,116 *	549,854 *
ITEMS LOANED	3,708,656	3,644,913
ITEMS LOANED PER CAPITA	17.70	16.85
USER ENQUIRIES	197,696	192,391
EMPLOYEES	249	257
STAFF (FTEs)	134.31	124.63
OPERATING EXPENDITURE	\$10,568,665	\$9,737,961
OPERATING COST PER CAPITA	\$48.43	\$45.01
BOOKS & OTHER MATERIALS EXPENDITURE	\$1,421,214	\$1,454,546
VALUE OF ITEMS LOANED (Estimate from 'on loan' counts)	\$41,446,589	\$40,870,978
VALUE OF ITEMS LOANED PER CAPITA	\$189.91	\$188.92
PROVISION FROM GENERAL REVENUE (ACTUAL) PER CAPITA	\$38.28	\$36.39
LIBRARY OPERATING EXPENDITURE AS % OF CITY EXPENDITURE	3.00%	2.88%

\*does not include paperbacks, magazines, other language books and paperbacks, pamphlets.

## 2009 STATISTICAL SUMMARY

<b>BRANCH</b>	<b>ITEMS OWNED</b>	<b>ITEMS LOANED</b>	<b>USER ENQUIRIES</b>	<b>USER VISITS (*)</b>	<b>STAFF F/T EQUIV</b>	<b>HOURS OPEN WEEKLY</b>	<b>HOURS OPEN (**)</b>
Metrotown	405,536	1,787,252	104,365	937,705	57.07	73	3,651
McGill	165,283	973,596	50,918	459,586	23.91	67	3,343
Cameron	64,824	549,764	18,252	247,641	11.52	67	3,195
Kingsway/Tommy Douglas	83,895	453,090	20,007	251,918	15.96	67	2,801
Home Library Service	16,034	34,954	4,154		3.53	37.5	
Off-site***	0						
Admin/Tech. Services					22.32		
<b>TOTAL</b>	<b>735,572</b>	<b>3,798,656</b>	<b>197,696</b>	<b>1,896,850</b>	<b>134.31</b>		

\* Turnstile count at Metrotown and McGill branches, estimate based on sample at Cameron and Kingsway branches.

\*\* Kingsway Branch closed for two months in 2009.

\*\*\* Offsite storage eliminated in 2009.

# FINANCIAL STATEMENTS

<u>EXPENDITURES</u>	<u>2009</u>	<u>2008</u>
<u>Salaries</u>	7,643,374	6,881,294
<u>Materials</u>		
Books	706,627	757,665
Periodicals	106,172	112,561
Paperbacks	244,800	248,273
Binds	6,859	6,200
Cassettes, CD's	45,193	55,007
Microforms	28,525	27,315
Video/DVD	153,012	116,280
Electronic Databases	107,976	116,600
ESL Materials	22,050	14,645
	<u>1,421,214</u>	<u>1,454,546</u>
<u>Other Expenditures</u>	<u>1,096,444</u>	<u>892,805</u>
Total	10,161,032	9,228,645
Surplus for the year	277,338	384,136
Commitments carried forward	<u>130,295</u>	<u>125,180</u>
	<u>10,568,665</u>	<u>9,737,961</u>

<u>REVENUES</u>	<u>2009</u>	<u>2008</u>
Library Fees and Fines	399,599	423,188
Prov. Government Grant	562,160	552,768
Federal Grants	20,610	8,294
Endowment Fund (Interest)	16,060	16,735
Comp. for Non-Res. Use	186,221	244,769
Miscellaneous Revenue	93,105	29,257
Prior Year's Surplus	509,316	499,322
City Stabilization Funding	374,594	92,133
Prov. from General Revenue	<u>8,407,000</u>	<u>7,871,495</u>
	<u>10,568,665</u>	<u>9,737,961</u>

## **BURNABY PUBLIC LIBRARY**

### **STATEMENT OF RESERVES**

	Balance 2009 Jan 01	Contribution From Op/City Capital Budget	Investment Income	Expenditures	Balance 2009 Dec 31
General Purpose Reserve	51,381	0	4,226	0	55,607
Equip. Repl. (Vehicles)	141,621	0	8,589	0	150,210
Equip. Repl. (Misc.)	108,059	0	6,376	15,356	99,079
Automation Reserve	5,974	0	348	296	6,026
	<u>\$307,035</u>	<u>\$0</u>	<u>\$19,539</u>	<u>\$15,652</u>	<u>\$310,922</u>

### **ENDOWMENT FUND**

	Balance 2009 Jan 01	New Deposits	Investment Income	Expenditures	Balance 2009 Dec 31
Picard Trust	71,660	0	5,856	1,750	75,766
Cox Trust	308,380	0	25,127	10,750	322,757
Simnett Trust	25,920	1,000	2,144	500	28,564
Perrot Trust	95,437	3,182	7,911	3,000	103,530
Sundry	160,299	743	13,215	60	174,197
	<u>\$661,696</u>	<u>\$4,925</u>	<u>\$54,253</u>	<u>\$16,060</u>	<u>\$704,814</u>



## STATISTICAL TRENDS - RESOURCES

YEAR	2009	2008	2007	2006	2005	1999
Number of Employees	249	257	256	235	232	207
Number of staff (full time equivalent)	134.31	124.63	123.13	121.36	120.59	111.93
Full Time Staff	69	67	65.00	66.00	64.00	62.00
Temporary Full Time Staff	2	2	3	0	0.58	1
Part Time Staff	44.36	37.5	37.20	37.93	39.10	32.90
Auxiliary Staff	18.95	18.08	17.93	17.43	16.91	16.03
<hr/>						
Collections (selected categories)						
Catalogued books	488,991	480,290	489,103	485,413	484,382	481,009
Uncatalogued books	102,599	113,880	97,733	96,335	94,630	32,429
	<b>591,590</b>	<b>594,170</b>	<b>586,836</b>	<b>581,748</b>	<b>579,012</b>	<b>513,438</b>
Sound Recordings & CDRoms	19,783	26,404	25,886	21,635	22,246	15,394
Video	7,135	15,665	18,433	20,060	23,822	24,689
DVD	25,046	19,468	14,976	10,610	7,291	n/a
Audiobooks	6,161	5,369	5,439	6,484	6,686	7,005
	<b>58,125</b>	<b>66,906</b>	<b>64,734</b>	<b>58,789</b>	<b>60,045</b>	<b>47,088</b>

## STATISTICAL TRENDS - USAGE

YEAR	2009	2008	2007	2006	2005	1999
User visits	1,891,643	1,823,429	1,864,140	1,844,276	1,961,857	1,756,220
Website visits	946,208	763,239	780,324	742,021	703,046	n/a
<hr/>						
Loans by branch:						
Bob Prittie Metrotown	1,787,252	1,687,120	1,770,805	1,700,106	1,887,999	1,886,152
McGill	973,596	942,352	948,027	930,693	988,697	742,193
Cameron	549,764	506,606	474,136	478,394	514,388	537,807
Kingsway/Tommy Douglas***	453,090	473,520	451,322	433,061	451,408	433,860
Home Library Service	34,954	35,315	35,909	36,036	37,936	40,808
<b>TOTAL</b>	<b>3,798,656</b>	<b>3,644,913</b>	<b>3,680,199</b>	<b>3,578,290</b>	<b>3,880,428</b>	<b>3,640,820</b>
<hr/>						
Loans by selected category:						
Print Items	2,825,412	2,714,611	2,816,347	2,654,601	2,815,570	2,797,581
Music CDs	165,603	130,438	142,350	141,404	143,731	100,000 *
Video, DVD	790,548	644,397	653,628	648,724	646,115	517,264 **
<hr/>						
Loans per staff member	28,283	29,246	29,889	29,485	32,179	32,528
Loans per capita	17.7	16.8	17.9	17.6	19.1	19.2
<hr/>						
User enquiries	197,696	192,391	208,308	209,709	223,756	280,178
Database logins	85,276	89,462	46,750	35,176	21,711	n/a
Overdrive downloads	9,962	6,009				
<hr/>						
Interlibrary Loans						
Lent	6,510	6,265	6,108	6,499	6,543	7,986
Borrowed	2,136	1,731	1,894	2,072	1,465	2,226

\* 1999 figures included cassettes & CD Roms. This is an approx figure for Music CDs only.

\*\* Does not include DVDs.

\*\*\* Kingsway branch closed for 2 months

## ITEMS LOANED

<u>ADULT &amp; TEEN</u>	<u>2009</u>	<u>2008</u>
Adult adventure	24114	22367
Adult Chinese book	55130	49880
Adult Chinese magazine	19740	21455
Adult Chinese paperback	220397	218662
Adult consumer magazine	4118	4521
Adult DVD	438678	363,045
Adult ESL	42642	40436
Adult fiction	108511	99506
Adult graphic novel	7442	7325
Adult literacy	701	601
Adult magazine	84525	78865
Adult mystery	119630	112860
Adult non-fiction	620920	600260
Adult other language book	746	402
Adult other language paperback	3927	4456
Adult pamphlet	1816	1710
Adult paperback	185212	193307
Adult romance	57602	55023
Adult science fiction	35125	34581
Adult spoken fiction cassette	3859	5593
Adult spoken language cassette	935	1424
Adult spoken non-fiction cassette	1091	2042
Adult taped book	1048	1204
Adult video	51365	81,645
Adult western	1492	1269
CD Classical	17426	17926
CD Folk/Blues	12811	13986
CD Jazz	11059	11982
CD Language	4486	3863
CD Musical	1463	1358
CD Pop/Rock	44570	54221
CD Sound Effects	1681	1859
CD Spoken word	13489	12523
Teen Fiction	41305	30086
Teen graphic novel	24053	22481
Teen magazine	1909	1841
Teen non-fiction	3746	2289
Teen paperback	42225	42147
Teen Spoken Word	112 n/a	
<b>TOTAL</b>	<b>2,310,989</b>	<b>2,219,001</b>

<u>CHILDRENS</u>	<u>2009</u>	<u>2008</u>
Children's board books	57090	53518
Children's CD music	27217	30965
Children's CD spoken	41890	32874
Children's CDROM	2350	4412
Children's Chinese material	11574	8208
Children's DVD	217123	199706
Children's ESL	3842	5831
Children's fiction	91542	86960
Children's first book	20441	21104
Children's folk and fairytale	13486	13384
Children's French book	16649	16267
Children's graphic novel	72701	57031
Children's Hindi book	17	16
Children's Italian book	39	25
Children's Korean book	1859	40
Children's magazine	6939	6533
Children's non-fiction	175452	170108
Children's paperback	258448	259087
Children's paperback reader	125761	90362
Children's picturebook	175038	178247
Children's Punjabi book	28	61
Children's reader	47413	57156
Children's seasonal book	9145	9914
Children's Spanish book	451	209
Children's spoken cassette	3005	8233
Children's storage material	666	583
Children's storybook	36839	34287
Children's storytime kit	435	364
Children's taped book	12	26
Children's video	15929	27221
Interlibrary loan	1685	1435
Large print	19304	20227
Parent-Teacher resources	5165	4688
Playaway Fiction	125	0
Playaway Non-Fiction	58	0
<b>TOTAL</b>	<b>1,459,535</b>	<b>1,399,082</b>

**STATISTICAL TRENDS - COSTS****BURNABY PUBLIC LIBRARY - INPUT INDICATOR**

<b>YEAR</b>	<b>2009</b>	<b>2008</b>	<b>2007</b>	<b>2006</b>	<b>2005</b>	<b>1999</b>
POPULATION	218,241	216,336	205,477	202,799	202,966	189,722
Operating expenditure on library service	\$10,161,032	\$9,228,645	\$9,100,521	\$8,874,391	\$8,320,788	\$7,212,023
Per capita	\$46.56	\$42.66	\$44.29	\$43.76	\$41.00	\$38.01
Constant \$ (2002)	\$41.31	\$37.82	\$40.08	\$40.52	\$38.68	\$40.91
Percent of City expenditure*	3.00%	2.88%	3.11%	3.22%	3.07%	3.79%
Provision from general revenue* (Actual)	\$8,353,599	\$7,454,312	\$7,179,173	\$6,947,148	\$6,584,971	\$5,546,340
Per capita	\$38.28	\$34.46	\$34.94	\$34.26	\$32.44	\$29.23
Constant \$ (2002)	\$33.96	\$30.55	\$31.70	\$31.72	\$30.60	\$31.46
Cost per user visit	\$5.36	\$5.06	\$4.88	\$4.81	\$4.24	\$3.88
Constant \$ (2002)	\$4.76	\$4.49	\$4.41	\$4.51	\$4.00	\$4.18
Cost per item loaned	\$2.74	\$2.53	\$2.47	\$2.48	\$2.14	\$1.52
Constant \$ (2002)	\$2.43	\$2.24	\$2.23	\$2.30	\$2.02	\$1.63
Consumer Price Index (Vancouver, 2002 = 100)	112.7	112.8	110.2	108	106	92.9

\*The City provides significant in-kind services such as payroll, human resources and IT which are not included in revenue and expenditure lines.

## STATISTICAL TRENDS - COSTS

## BURNABY PUBLIC LIBRARY - INPUT INDICATORS

<b>YEAR</b>	<b>2009</b>	<b>2008</b>	<b>2007</b>	<b>2006</b>	<b>2005</b>	<b>1999</b>
POPULATION	218,241	216,336	205,477	202,799	202,966	189,722
Materials Expenditure	\$1,421,214	\$1,454,546	\$1,465,503	\$1,363,651	\$1,415,432	\$1,312,700
Percent of operating cost	13.9%	15.8%	16.1%	15.4%	17.0%	19.3%
Per capita	\$6.51	\$6.72	\$7.13	\$6.72	\$6.97	\$6.92
Constant \$ (2002)	\$5.87	\$6.27	\$6.56	\$6.23	\$6.52	\$7.84
Consumer Price Index, BC Reading Material (2002 = 100)	111	107.2	108.6	107.8	106.9	88.2
Salaries/Benefits Expenditure	\$7,643,374	\$6,881,294	\$6,661,677	\$6,441,603	\$6,067,445	\$4,791,459
Percent of operating cost	75.2%	74.6%	73.2%	72.6%	72.9%	70.4%
Per capita	\$35.02	\$31.81	\$32.42	\$31.76	\$29.89	\$25.26
Constant \$ (2002)	\$31.08	\$28.20	\$29.42	\$29.41	\$28.20	\$26.90
Consumer Price Index (Vancouver, 2002 = 100))	112.7	112.8	110.2	108	106	93.9

## PROGRAMMES

YEAR	NUMBER HELD						TOTAL ATTENDANCE					
	2009	2008	2007	2006	2005	1999	2009	2008	2007	2006	2005	1999
<b><u>CHILDREN'S</u></b>												
Storytimes	452	426	376	355	363	215	17,960	17,164	15,113	14,738	15,559	7,277
Special programmes	42	89	38	43	31	13	8,099	9,800	9,173	7,974	8,005	453
Summer Reading Club	4	4	4	4	4	4	6,592	6,240	6,214	6,168	6,432	6,244
Visits from outside groups	206	56	22	12	11	8	5,190	1,562	671	303	197	142
Visits from schools,daycare centres, kindergartens	133	112	90	146	132	274	3,556	3,070	2,232	3,552	3,264	6,681
Visits to schools,daycare centres, kindergartens, outside groups	191	136	263	289	246	266	7,229	4,996	8,243	8,784	8,163	n/a
	<b>1028</b>	<b>823</b>	<b>793</b>	<b>849</b>	<b>787</b>	<b>780</b>	<b>48626</b>	<b>42832</b>	<b>41646</b>	<b>41519</b>	<b>41620</b>	
<b><u>ADULT*</u></b>	247	233	160	95	35	n/a	6,331	3,059	2,021	1,249	411	n/a
<b>TOTAL</b>	<b>2,303</b>	<b>1,879</b>	<b>793</b>	<b>849</b>	<b>787</b>	<b>780</b>	<b>48,626</b>	<b>42,832</b>	<b>41,646</b>	<b>41,519</b>	<b>41,620</b>	<b>20,797</b>

\*Tracking of adult programmes began in May 2005

## HOME LIBRARY SERVICE

<b>YEAR</b>	<b>2009</b>	<b>2008</b>	<b>2007</b>	<b>2006</b>	<b>2005</b>	<b>1999</b>
Number of..						
Printed books patrons registered	674	676	685	692	688	780
Taped books patrons registered	153	161	152	152	161	218
Individual institutions served	47	46	46	47	49	53
Individual private homes served	139	143	152	167	179	178
Deposit collections served	2	2	2	2	2	2
User visits recorded	9,322	9,345	9,546	9,999	10,041	11,877
Stops visited	1,813	1,812	1,937	2,029	2,071	2,115
Items loaned	34,954	35,466	35,909	36,035	37,936	40,808

## **ITEMS LOANED/BORROWED THROUGH INTERLINK**

### **ITEMS LOANED TO INTERLINK RESIDENTS**

<b>YEAR</b>	<b>2009</b>	<b>2008</b>	<b>2007</b>	<b>2006</b>	<b>2005</b>	<b>1999</b>
Bowen Island	472	435	450	797	559	250
Coquitlam	204,283	189,708	167,725	168,355	183,377	174,721
Fraser Valley	45,510	44,975	48,727	46,933	48,070	50,286
Gibsons	1,081	442	904	727	896	0
Lillooet Area	49	40	7	n/a	n/a	n/a
New Westminster	99,673	90,298	87,408	85,403	90,290	83,120
North Vancouver City	7,453	7,117	7,942	7,204	6,894	6,653
North Vancouver District	12,283	11,157	11,741	11,321	10,440	7,831
Pemberton	29	49	36	55	83	0
Port Moody	39,383	36,003	29,905	30,192	34,726	39,336
Richmond	17,979	18,731	18,608	19,568	21,350	14,896
Sechelt	532	680	764	541	521	0
Squamish	378	318	309	543	708	1,006
Surrey	43,178	42,882	42,539	42,558	42,867	38,265
Vancouver	482,718	482,422	553,640	448,701	506,485	508,760
West Vancouver	3,663	2,853	2,962	2,084	2,438	2,481
Whistler	281	259	283	237	283	251
<b>TOTALS</b>	<b>958,945</b>	<b>928,369</b>	<b>973,950</b>	<b>865,219</b>	<b>949,987</b>	<b>927,856</b>

### **ITEMS BORROWED BY BURNABY RESIDENTS**

<b>YEAR</b>	<b>2009</b>	<b>2008</b>	<b>2007</b>	<b>2006</b>	<b>2005</b>	<b>1999</b>
Bowen Island	53	137	13	76	5	17
Coquitlam	19,114	17,347	16,134	14,474	15,277	12,555
Fraser Valley	5,506	5,319	4,446	4,924	3,244	3,119
Gibsons	233	350	489	120	34	47
Lillooet Area	0	0	1	n/a	n/a	n/a
New Westminster	104,983	99,364	98,056	96,498	95,456	82,078
North Vancouver City	11,489	6,364	5,520	5,559	5,202	2,276
North Vancouver District	13,214	11,256	8,024	9,698	9,002	5,685
Pemberton	6	0	0	4	50	0
Port Moody	6,612	4,453	4,963	5,122	4,005	3,511
Richmond	57,769	52,593	55,664	62,065	54,987	28,779
Sechelt	205	50	93	86	89	8
Squamish	760	475	306	148	18	44
Surrey	9,246	9,883	8,787	9,110	6,923	6,054
Vancouver	344,022	340,231	274,185	380,293	357,372	306,552
West Vancouver	5,450	7,098	6,958	4,761	5,829	3,007
Whistler	925	789	411	291	259	123
<b>TOTALS</b>	<b>579,587</b>	<b>555,709</b>	<b>484,050</b>	<b>593,229</b>	<b>557,752</b>	<b>453,855</b>



**BURNABY PUBLIC LIBRARY COMPARED WITH OTHER MUNICIPAL LIBRARIES WITHIN INTERLINK (2009)\*\***

**BOOKS AND RELATED MATERIALS EXPENDITURE PER CAPITA**

<u>CITY</u>	<u>POPULATION</u>	<u>MATERIALS EXPENDITURE</u>	<u>MATERIALS EXPENDITURE PER CAPITA</u>
Vancouver	628,621	\$5,727,896	\$9.11
West Vancouver	44,980	\$345,643	\$7.68
Richmond	189,027	\$1,333,619	\$7.06
North Vancouver District	86,954	\$578,478	\$6.65
<b>Burnaby</b>	<b>218,241</b>	<b>\$1,421,214</b>	<b>\$6.51</b>
North Vancouver City	48,500	\$303,000	\$6.25
Port Moody	31,753	\$174,999	\$5.51
New Westminster	63,749	\$334,143	\$5.24
Surrey	434,033	\$1,772,306	\$4.08
Coquitlam	121,476	\$455,222	\$3.75
Regional Total/Average	1,867,334	\$12,446,520	\$6.67

**BOOKS & MATERIALS AS % OF OPERATING EXPENDITURE**

<u>CITY</u>	<u>OPERATING EXPENDITURE</u>	<u>MATERIALS EXPENDITURE</u>	<u>MATERIALS PERCENT</u>
Richmond	\$8,107,762	\$1,333,619	16.4%
<b>Burnaby</b>	<b>\$10,161,032</b>	<b>\$1,421,214</b>	<b>14.0%</b>
Vancouver	\$41,899,347	\$5,727,896	13.7%
Surrey	\$13,832,328	\$1,772,306	12.8%
North Vancouver District	\$5,254,582	\$578,478	11.0%
Port Moody	\$1,601,514	\$174,999	10.9%
Coquitlam	\$4,374,004	\$455,222	10.4%
North Vancouver City	\$3,003,944	\$303,000	10.1%
New Westminster	\$3,358,032	\$334,143	10.0%
West Vancouver*	\$4,530,954	\$345,643	7.6%
Regional Total/Average	\$96,123,499	\$12,446,520	12.9%

**SALARIES EXPENDITURE PER CAPITA**

<u>CITY</u>	<u>POPULATION</u>	<u>SALARY EXPENDITURE</u>	<u>SALARY COSTS PER CAPITA</u>
West Vancouver	44,980	\$2,875,869	\$63.94
Vancouver	628,621	\$30,387,913	\$48.34
North Vancouver City	48,500	\$2,234,304	\$46.07
North Vancouver District	86,954	\$3,948,753	\$45.41
Port Moody	31,753	\$1,221,679	\$38.47
<b>Burnaby**</b>	<b>218,241</b>	<b>\$7,643,374</b>	<b>\$35.02</b>
New Westminster	63,749	\$2,109,044	\$33.08
Richmond	186,628	\$5,739,412	\$30.75
Coquitlam	121,476	\$3,063,509	\$25.22
Surrey	434,033	\$9,456,484	\$21.79
Regional Total/Average	1,864,935	\$68,680,341	\$36.83

**SALARIES EXPENDITURE AS % OF OPERATING EXPENDITURE**

<u>CITY</u>	<u>OPERATING EXPENDITURE</u>	<u>SALARY EXPENDITURE</u>	<u>SALARIES PERCENT</u>
Port Moody	\$1,601,514	\$1,221,679	76.3%
<b>Burnaby**</b>	<b>\$10,161,032</b>	<b>\$7,643,374</b>	<b>75.2%</b>
North Vancouver District	\$5,254,582	\$3,948,753	75.1%
Vancouver	\$41,899,347	\$30,387,913	72.5%
Richmond	\$8,107,762	\$5,739,412	70.8%
Coquitlam	\$4,374,004	\$3,063,509	70.0%
New Westminster	\$3,358,032	\$2,109,044	62.8%
Surrey	\$13,832,328	\$9,456,484	68.4%
North Vancouver City	\$3,003,944	\$2,004,665	66.7%
West Vancouver*	\$4,530,954	\$2,875,869	63.5%
Regional Total/Average	\$96,123,499	\$68,450,702	71.2%

\* West Vancouver's operating expenditures include significant capital expenses in 2009 (\$775,470).

\*\* Burnaby underwent an Internal Equity exercise in late 2008 which resulted in higher wages in some positions in 2009.

**BURNABY PUBLIC LIBRARY COMPARED WITH OTHER MUNICIPAL LIBRARIES WITHIN INTERLINK (2009)**

**LIBRARY EXPENDITURE PER CAPITA**

<u>CITY</u>	<u>POPULATION</u>	<u>OPERATING EXPENDITURE</u>	<u>LIBRARY EXPENDITURE PER CAPITA</u>
West Vancouver*	44,980	\$4,530,954.00	\$100.73
Vancouver	628,621	\$41,899,347	\$66.65
North Vancouver District	86,954	\$5,254,582	\$60.43
North Vancouver City	48,500	\$3,003,944	\$61.94
New Westminster	63,749	\$3,358,032	\$52.68
Port Moody	31,753	\$1,601,514	\$50.44
Burnaby	218,241	\$10,161,032	\$46.56
Richmond	189,027	\$8,107,762	\$42.89
Coquitlam***	121,476	\$4,374,004	\$36.01
Surrey	434,033	\$13,832,328	\$31.87
Regional Total/Average	1,867,334	\$91,592,545	\$49.05

**CITY SUPPORT PER CAPITA**

<u>CITY</u>	<u>POPULATION</u>	<u>CITY SUPPORT</u>	<u>CITY SUPPORT PER CAPITA</u>
West Vancouver *	44,980	\$3,384,546	\$75.25
Vancouver	628,621	\$35,086,677	\$55.82
North Vancouver City	48,500	\$2,688,576	\$55.43
North Vancouver District	86,954	\$4,726,858	\$54.36
New Westminster	63,749	\$3,054,911	\$47.92
Port Moody**	31,753	\$1,373,182	\$43.25
Burnaby**	218,241	\$8,353,599	\$38.28
Richmond**	189,027	\$7,081,100	\$37.46
Coquitlam***	121,476	\$3,929,133	\$32.34
Surrey**	434,033	\$9,857,000	\$22.71
Regional Total/Average	1,867,334	\$79,535,582	\$42.59

**TOTAL AREA OF FACILITIES PER CAPITA**

<u>CITY</u>	<u>POPULATION</u>	<u>SQUARE METERS</u>	<u>SQUARE METERS PER CAPITA</u>
West Vancouver	44,980	5340	0.119
North Vancouver District	86,954	6,689	0.077
Vancouver	628,621	45,262	0.072
North Vancouver City	48,500	3,345	0.069
New Westminster	63,749	3,800	0.060
Burnaby	218,241	9,598	0.044
Port Moody	31,753	1,161	0.037
Richmond	189,027	6,482	0.034
Coquitlam***	121,476	3,389	0.028
Surrey	434,033	11,955	0.028
Regional Total/Average	1,867,334	97,021	0.052

**ITEMS LOANED PER CAPITA**

<u>CITY</u>	<u>POPULATION</u>	<u>ITEMS LOANED</u>	<u>ITEMS LOANED PER CAPITA</u>
Richmond	189,027	4,847,674	25.6
North Vancouver City	48,500	1,162,690	24.0
West Vancouver	44,980	1,061,889	23.6
North Vancouver District	86,954	1,808,442	20.8
Port Moody	31,753	596,144	18.8
Burnaby***	218,241	3,708,656	17.0
Vancouver	628,621	9,884,812	15.7
New Westminster	63,749	847,156	13.3
Coquitlam***	121,476	1,245,781	10.3
Surrey	434,033	4,098,980	9.4
Regional Total/Average	1,867,334	29,262,224	15.7

\* West Vancouver's operating expenditures includes significant capital expenses in 2009 (\$775,470). City Support includes funds for these capital projects.

\*\* These libraries report significant in-kind services provided by the city (eg. payroll, human resources, IT) which are not included in Operating Expenditure or City Support

\*\*\* Coquitlam's main branch was closed for 3 months in 2009 for renovations.

\*\*\*Burnaby's Kingsway branch was closed for 2 months before the move into the new branch.