

BURNABY PUBLIC LIBRARY

2010

PERFORMANCE INDICATORS

BURNABY PUBLIC LIBRARY PERFORMANCE INDICATORS

The Library is ultimately accountable to the community it serves. While not diminishing the importance of value judgements in assessing services, the following indicators may be helpful in providing more quantifiable measures of library performance.

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THE BURNABY PUBLIC LIBRARY BOARD

2010

Mr Iqbal Dhanani	Chair
Ms Linda Eaves	Vice Chair
Mr Andy Chiang	
Ms Sharon Freeman	
Mr. Lee Loftus	
Mr. Ernest Y. (Ernie) Maitland	
Mr. Roberto Fasciana	
Ms Mondee Redman	
Councillor Anne Kang	City Council Representative
Chief Librarian (Edel Toner-Rogala)	Secretary to the Board

BURNABY PUBLIC LIBRARY - 2010

OVERVIEW

	2010	2009
POPULATION SERVED	222,802	218,241
RESIDENT USERS	87,129	90,643
USER VISITS	2,012,510	1,896,850
WEBSITE VISITS	1,561,562	946,208
CATALOGUED ITEMS OWNED	608,847 *	547,116 ¹
ITEMS LOANED	3,982,449	3,708,656
ITEMS LOANED PER CAPITA	17.87	17.70
USER ENQUIRIES	199,995	197,696
EMPLOYEES	250	249
STAFF (FTEs)	136	134.31
OPERATING EXPENDITURE	\$11,385,794	\$10,568,665
OPERATING COST PER CAPITA	\$51.10	\$48.43
BOOKS & OTHER MATERIALS EXPENDITURE	\$1,310,438	\$1,306,379
VALUE OF ITEMS LOANED (Estimate from 'on loan' counts)	\$42,637,282	\$41,446,589
VALUE OF ITEMS LOANED PER CAPITA	\$191.37	\$189.91
PROVISION FROM GENERAL REVENUE (ACTUAL) PER CAPITA	\$45.06	\$38.28
LIBRARY OPERATING EXPENDITURE AS % OF CITY EXPENDITURE	3.62%	3.00% ²

¹ Does not include paperbacks, magazines, other language books and paperbacks, pamphlets.

² Operating expenditures includes \$2,219,545 in depreciation as per new public accounting practices.

2010 STATISTICAL SUMMARY

BRANCH	ITEMS OWNED	ITEMS LOANED	USER ENQUIRIES	USER VISITS (*)	STAFF F/T EQUIV	HOURS OPEN WEEKLY	HOURS OPEN
Metrotown	370,398	1,749,360	100,876	856,073	55.64	73	3,651
McGill	171,088	986,886	45,683	465,835	23.35	67	3,349
Tommy Douglas	89,995	666,338	32,173	411,638	11.52	67	3,349
Cameron	66,796	546,699	16,795	278,964	18.97	67	3,202
Home Library Service	18,039	33,166	4,468		3.53	37.5	
Admin/Tech. Services					22.78		
TOTAL	716,316	3,982,449	199,995	2,012,510	135.79		

FINANCIAL STATISTICS

OPERATING EXPENDITURES

	<u>2010</u>	<u>2009</u>
Salaries	7,929,194	7,643,374
Binds	4,328	6,859
Electronic databases	102,881	107,976
Capital contribution for collections	0	1,432,700
Depreciation for collections assets	1,186,069	0
Depreciation for other assets	1,033,476	0
Other	996,221	970,123
TOTAL	<u>11,252,169</u>	<u>10,161,032</u>
Surplus for the year	14,561	(101,683)
SURPLUS, BEGINNING OF YEAR	<u>407,633</u>	<u>509,316</u>
	<u>422,194</u>	<u>407,633</u>

REVENUES

	<u>2010</u>	<u>2009</u>
Library Fees and Fines	411,671	399,599
Prov. Government Grant	496,067	562,160
Federal Grants	20,610	20,610
Endowment Fund (Interest)	23,900	16,060
Comp. for Non-Res. Use	189,674	186,221
Miscellaneous Revenue	85,670	93,105
City Stabilization Funding	0	374,594
Prov. from General Revenue	10,039,138	8,407,000
TOTAL	<u>11,266,730</u>	<u>10,059,349</u>

A change in accounting policy was implemented via the Public Sector Accounting Board (PSAB) re Tangible Capital Assets, resulting in governments having to record and amortize their tangible capital assets in financial statements, which, for the Library, includes parts of our collection, as follows:

CAPITAL MATERIALS EXPENDITURES

	<u>2010</u>	<u>2009</u>
Books	718,111	706,627
Periodicals	119,639	106,172
Paperbacks	230,059	244,800
Cassettes, CDs	56,625	45,193
Microforms	22,108	28,525
Video/DVD	141,611	153,012
ESL Materials	22,285	22,050
TOTAL	<u>1,310,438</u>	<u>1,306,379</u>

Notes:

The total spent on all library materials in 2009 was \$1,421,214. In addition, \$126,321 in capital funds were carried over to 2010 to offset orders placed but not received. The total spent on all library materials in 2010 was \$1,417,647. In addition, \$130,515 in capital funds and \$3,110 in operating funds were carried over to 2011 to offset costs placed but not received in 2010.

BURNABY PUBLIC LIBRARY

STATEMENT OF RESERVES

	Balance 2010 Jan 01	Contributions from Op/City Cap Budget	Investment Income	Expenditures	Balance 2010 Dec 31
General Purpose Reserve	55,607	0	3,315	0	58,922
Equip. Repl. (Vehicles)	150,210	0	7,811	0	158,021
Equip. Repl. (Misc)	99,089	0	4,252	18,190	85,151
Automation Reserve	6,026	0	313	0	6,339
	310,932	0	15,691	18,190	308,433

ENDOWMENT FUND

	Balance 2010 Jan 01	New Deposits	Investment Income	Expenditures	Balance 2010 Dec 31
Picard Trust	75,765	0	4,508	1,750	78,523
Cox Trust	322,757	0	19,241	7,300	334,698
Simnett Trust	28,564	0	1,703	500	29,767
Perrot Trust	103,530	6,410	6,418	8,350	108,008
Sundry	174,197	3,400	10,503	6,000	182,100
	704,813	9,810	42,373	23,900	733,096

STATISTICAL TRENDS - RESOURCES

<u>YEAR</u>	<u>2010</u>	<u>2009</u>	<u>2008</u>	<u>2007</u>	<u>2006</u>	<u>2000</u>
Number of Employees	250	249	257	256	235	207
Number of staff (full time equivalent)	135.79	134.31	124.63	123.13	121.36	112.00
Full Time Staff	69	69	67	65.00	66.00	62.00
Temporary Full Time Staff	1	2	2	3	0	1
Part Time Staff	47.36	44.36	37.5	37.20	37.93	33.31
Auxiliary Staff	18.43	18.95	18.08	17.93	17.43	15.69
<hr/>						
Collections (selected categories)						
Catalogued books	484,656	488,991	480,290	489,103	485,413	491,371
Uncatalogued books	116,696	102,599	113,880	97,733	96,335	96,953
	601,352	591,590	594,170	586,836	581,748	588,324
Sound Recordings & CDRoms	17,277	19,783	26,404	25,886	21,635	16,047
DVD & VHS	35,496	32,181	35,133	33,409	30,670	26,775
Audiobooks	5,164	6,161	5,369	5,439	6,484	7,375
	57,937	58,125	66,906	64,734	58,789	50,197

Auxiliaries added in 2007 and 2008

Tommy Douglas Library opened in 2009. New staff added in 2009 and 2010.

STATISTICAL TRENDS - USAGE

YEAR	2010	2009	2008	2007	2006	2000
Population	222,802	218,241	216,336	205,477	202,799	192,370
User visits	2,012,510	1,891,643	1,823,429	1,864,140	1,844,276	1,815,659
Website visits	1,561,562	946,208	763,239	780,324	742,021	n/a
<hr/>						
Loans by branch:						
Bob Prittie Metrotown	1,749,360	1,787,252	1,687,120	1,770,805	1,700,106	1,906,452
McGill	986,886	973,596	942,352	948,027	930,693	705,819
Cameron	546,699	549,764	506,606	474,136	478,394	516,072
Kingsway/Tommy Douglas	666,338	453,090	473,520	451,322	433,061	434,894
Home Library Service	33,166	34,954	35,315	35,909	36,036	40,196
TOTAL	3,982,449	3,798,656	3,644,913	3,680,199	3,578,290	3,603,433
<hr/>						
Loans by selected category:						
Print Items	2,941,420	2,825,412	2,714,611	2,816,347	2,654,601	2,758,090
Music CDs	120,498	114,546	130,438	142,350	141,404	100,000
Video, DVD	822,971	790,548	644,397	653,628	648,724	541,704
<hr/>						
Loans per staff member (FTE)	29,328	28,283	29,246	29,889	29,485	32,174
Loans per capita	17.9	17.7	16.8	17.9	17.6	18.7
<hr/>						
User enquiries	199,995	197,696	192,391	208,308	209,709	253,837
Database logins	52,863	85,276	89,462	46,750	35,176	n/a
Overdrive downloads	14,747	9,962	6,009	n/a	n/a	n/a
<hr/>						
Interlibrary Loans						
Lent	6,360	6,510	6,265	6,108	6,499	6,784
Borrowed	2,259	2,136	1,731	1,894	2,072	2,317

Kingsway branch closed in September and Tommy Douglas Library opened in November of 2009

2000 Performance Indicator figures included cassettes & CD Roms. This is an approx figure for Music CDs only.

Does not include DVDs.

Database funding from the province was cut in 2009 and the number of databases to which the library subscribes reduced in 2010 as a result.

ITEMS LOANED

<u>ADULT</u>	<u>2010</u>	<u>2009</u>
Adult Chinese material	292,270	295,267
Adult DVD	521,957	438,684
Adult English as a Second Language	44,640	42,642
Adult general fiction	113,830	108,511
Adult adventure	25,903	24,114
Adult Horror	464	0
Adult mystery	119,712	119,630
Adult romance	60,854	57,602
Adult science fiction	36,837	35,125
Adult western	2,175	1,492
Adult graphic novel	7,573	7,442
Adult literacy	810	701
Adult magazine	91,633	88,643
Adult non-fiction	631,936	620,920
Adult world language book	900	746
Adult world language paperback	4,350	3,927
Adult pamphlet	1,302	1,816
Adult paperback	184,279	185,212
Adult Spoken word cassette	3,392	4,894
Adult Spoken word CD	13,514	13,489
Adult Language cassette	603	935
Adult Language CD	4,790	4,486
Adult taped book	922	1,048
Adult video	22,951	51,365
Book club sets	3	0
Adult Music CD	92,698	88,920
Energy Meter	122	183
French fiction	107	0
French non-fiction	36	0
Interlibrary loan	1,826	1,685
Large print	17,853	19,304
Playaways	1,016	183
TOTAL	2,300,242	2,197,611

New category as of late 2010

Book Club Sets added in late 2010

New categories - previously included in World Languages

<u>TEEN</u>	<u>2010</u>	<u>2009</u>
Teen fiction	51,636	41,305
Teen graphic novel	26,583	24,053
Teen magazine	2,209	1,909
Teen non-fiction	3,965	3,746
Teen paperback	35,116	42,225
Teen spoken word	173	112
TOTAL	119,682	113,350

<u>CHILDRENS</u>	<u>2010</u>	<u>2009</u>
Children's board books	60,995	57,090
Children's CD music	29,348	27,217
Children's CD spoken	45,292	41,890
Children's CDROM	660	2,350
Children's Chinese material	13,976	11,574
Children's DVD	275,872	217,123
Children's ESL item	2,664	3,842
Children's fiction	93,965	92,258
Children's first book	22,652	20,441
Children's folk and fairytale	12,674	13,486
Children's French book	16,026	16,649
Children's graphic novel	88,984	72,701
Children's other language book	3,585	2,394
Children's magazine	6,715	6,939
Children's non-fiction	177,616	175,452
Children's paperback	232,444	258,448
Children's paperback reader	171,236	125,761
Children's picturebook	179,747	175,038
Children's reader	40,070	47,413
Children's seasonal book	10,434	9,145
Children's spoken cassette	1,149	3,017
Children's storybook	42,144	36,839
Children's storytime kit	426	435
Children's video	2,191	15,929
Parent-teacher resources	5,343	5,165
TOTAL	1,536,208	1,438,596

STATISTICAL TRENDS - COSTS

BURNABY PUBLIC LIBRARY - INPUT INDICATORS

YEAR	2010	2009	2008	2007	2006	2000
POPULATION	222,802	218,241	216,336	205,477	202,799	192,370
Operating expenditure on library service	\$11,252,169	\$10,161,032	\$9,228,645	\$9,100,521	\$8,874,391	\$7,562,631
Per capita	\$50.50	\$46.56	\$42.66	\$44.29	\$43.76	\$39.31
Constant \$ (2002)	\$44.38	\$41.46	\$37.99	\$40.26	\$40.48	\$40.91
Percent of City expenditure	3.62%	3.00%	2.88%	3.11%	3.22%	3.60%
Provision from general revenue (Actual)	\$10,039,138	\$8,353,599	\$7,454,312	\$7,179,173	\$6,947,148	\$5,715,930
Per capita	\$45.06	\$38.28	\$34.46	\$34.94	\$34.26	\$29.71
Constant \$ (2002)	\$39.59	\$34.09	\$30.68	\$31.76	\$31.69	\$30.92
Cost per user visit	\$5.59	\$5.36	\$5.06	\$4.88	\$4.81	\$4.00
Constant \$ (2002)	\$4.91	\$4.77	\$4.51	\$4.44	\$4.45	\$4.16
Cost per item loaned	\$2.82	\$2.74	\$2.53	\$2.47	\$2.48	\$1.66
Constant \$ (2002)	\$2.48	\$2.44	\$2.25	\$2.25	\$2.29	\$1.73
Consumer Price Index (Vancouver, 2002 = 100)	113.8	112.3	112.3	110.0	108.1	96.1

The City provides significant inkind services such as payroll, human resources and IT which are not included in revenue and expenditure lines.

STATISTICAL TRENDS - COSTS

BURNABY PUBLIC LIBRARY - INPUT INDICATORS

<u>YEAR</u>	<u>2010</u>	<u>2009</u>	<u>2008</u>	<u>2007</u>	<u>2006</u>	<u>2000</u>
POPULATION	222,802	218,241	216,336	205,477	202,799	192,370
Materials Expenditure	\$1,417,647	\$1,421,214	\$1,454,546	\$1,465,503	\$1,363,651	\$1,339,324
¹ Percent of operating cost	12.6%	13.9%	15.8%	16.1%	15.4%	18.4%
Per capita	\$6.36	\$6.51	\$6.72	\$7.13	\$6.72	\$6.96
Constant \$ (2002)	\$5.39	\$5.87	\$6.27	\$6.57	\$6.24	\$7.55
Consumer Price Index, BC Reading Material (2002 = 100)	118.1	111	107.2	108.6	107.8	92.2
Salaries/Benefits Expenditure	\$7,929,194	\$7,643,374	\$6,881,294	\$6,661,677	\$6,441,603	\$4,837,732
Percent of operating cost*	75.3%	75.2%	74.6%	73.2%	72.6%	66.6%
Per capita	\$35.59	\$35.02	\$31.81	\$32.42	\$31.76	\$25.15
Constant \$ (2002)	\$31.27	\$31.19	\$28.32	\$29.47	\$29.38	\$26.17
Consumer Price Index (Vancouver, 2002 = 100))	113.8	112.3	112.3	110.0	108.1	96.1

¹ Operating cost for 2010 includes \$2,219,545 in depreciaton costs on tangible assets as per new Public Sector Accounting Practices.

PROGRAMMES

YEAR	NUMBER HELD						TOTAL ATTENDANCE					
	2010	2009	2008	2007	2006	2000	2010	2009	2008	2007	2006	2000
<u>CHILDREN'S</u>												
Storytimes	471	452	426	376	355	196	18,584	17,960	17,164	15,113	14,738	7,371
Special programmes	31	42	89	38	43	6	7,278	8,099	9,800	9,173	7,974	425
Summer Reading Club	4	4	4	4	4	4	6,424	6,592	6,240	6,214	6,168	6,026
¹ Visits from outside groups	177	206	56	22	12	7	4,019	5,190	1,562	671	303	128
Visits from schools, daycare centres, kindergartens	176	133	112	90	146	261	4,742	3,556	3,070	2,232	3,552	6,164
² Visits to schools, daycare centres, kindergartens, outside groups	110	191	136	263	289	271	5,326	7,229	4,996	8,243	8,784	ND
	969	1,028	823	793	849	745	46,373	48,626	42,832	41,646	41,519	
³ <u>ADULT</u>	252	247	233	160	95	ND*	4,982	6,331	3,059	2,021	1,249	ND
TOTAL	2,190	2,303	1,879	793	849	745	46,373	48,626	42,832	41,646	41,519	20,114

¹ Includes programmes co-sponsored with community partners in 2009 and 2010

² Attendance figures not kept in 2000 for this category

³ Tracking of adult programmes began in May 2005

HOME LIBRARY SERVICE

YEAR	2010	2009	2008	2007	2006	2000
Number of..						
Printed books patrons registered	664	674	676	685	692	776
Taped books patrons registered	156	153	161	152	152	234
Individual institutions served	46	47	46	46	47	50
Individual private homes served	138	139	143	152	167	176
Deposit collections served	2	2	2	2	2	2
Patrons assisted	9,046	9,322	9,345	9,546	9,999	12,014
Stops visited	1,764	1,813	1,812	1,937	2,029	2,072
Items loaned	33,166	34,954	35,466	35,909	36,035	40,196

ITEMS LOANED/BORROWED THROUGH INTERLINK

ITEMS LOANED TO INTERLINK RESIDENTS

YEAR	2010	2009	2008	2007	2006	2000
Bowen Island	165	472	435	450	797	302
Coquitlam	193,222	204,283	189,708	167,725	168,355	170,824
Fraser Valley	47,593	45,510	44,975	48,727	46,933	42,557
Gibsons	1,321	1,081	442	904	727	0
Lillooet Area	134	49	40	7	n/a	n/a
New Westminster	112,163	99,673	90,298	87,408	85,403	82,478
North Vancouver City	6,350	7,453	7,117	7,942	7,204	5,979
North Vancouver District	11,775	12,283	11,157	11,741	11,321	7,963
Pemberton	59	29	49	36	55	0
Port Moody	40,587	39,383	36,003	29,905	30,192	37,894
Richmond	21,544	17,979	18,731	18,608	19,568	14,662
Sechelt	474	532	680	764	541	0
Squamish	545	378	318	309	543	1,252
Surrey	45,939	43,178	42,882	42,539	42,558	34,473
Vancouver	487,180	482,718	482,422	553,640	448,701	498,724
West Vancouver	3,218	3,663	2,853	2,962	2,084	2,358
Whistler	397	281	259	283	237	164
TOTALS	972,666	958,945	928,369	973,950	865,219	899,630

ITEMS BORROWED BY BURNABY RESIDENTS

YEAR	2010	2009	2008	2007	2006	2000
Bowen Island	83	53	137	13	76	5
Coquitlam	24,746	19,114	17,347	16,134	14,474	13,431
Fraser Valley	5,341	5,506	5,319	4,446	4,924	3,048
Gibsons	222	233	350	489	120	24
Lillooet Area	0	0	0	1	n/a	n/a
New Westminster	92,993	104,983	99,364	98,056	96,498	82,683
North Vancouver City	10,441	11,489	6,364	5,520	5,559	2,636
North Vancouver District	16,374	13,214	11,256	8,024	9,698	6,598
Pemberton	9	6	0	0	4	0
Port Moody	7,617	6,612	4,453	4,963	5,122	3,187
Richmond	54,884	57,769	52,593	55,664	62,065	32,792
Sechelt	127	205	50	93	86	62
Squamish	507	760	475	306	148	32
Surrey	8,809	9,246	9,883	8,787	9,110	6,523
Vancouver	322,344	344,022	340,231	274,185	380,293	303,513
West Vancouver	6,310	5,450	7,098	6,958	4,761	3,648
Whistler	1,044	925	789	411	291	244
TOTALS	551,851	579,587	555,709	484,050	593,229	458,426

Note:

BURNABY PUBLIC LIBRARY COMPARED WITH OTHER MUNICIPAL LIBRARIES WITHIN INTERLINK (2010)

BOOKS AND RELATED MATERIALS EXPENDITURE PER CAPITA

<u>CITY</u>	<u>POPULATION</u>	<u>MATERIALS EXPENDITURE</u>	<u>MATERIALS EXPENDITURE PER CAPITA</u>
West Vancouver	45,434	\$344,381	\$7.58
Vancouver	629,992	\$4,742,818	\$7.53
Burnaby	222,802	\$1,310,438	\$5.88
North Vancouver District	88,570	\$519,559	\$5.87
Richmond	193,255	\$1,130,999	\$5.85
North Vancouver City	49,450	\$281,600	\$5.69
Port Moody	32,988	\$176,441	\$5.35
New Westminster	65,016	\$283,546	\$4.36
Surrey	446,670	\$1,757,894	\$3.94
Coquitlam	123,237	\$352,668	\$2.86
Regional Total/Average	1,897,414	\$10,900,344	\$5.74

BOOKS & MATERIALS AS % OF OPERATING EXPENDITURE

<u>CITY</u>	<u>OPERATING EXPENDITURE</u>	<u>MATERIALS EXPENDITURE</u>	<u>MATERIALS PERCENT</u>
Surrey	\$12,528,696	\$1,757,894	14.0%
Richmond	\$8,182,542	\$1,130,999	13.8%
Burnaby	\$10,536,420	\$1,310,438	12.4%
Port Moody	\$1,604,454	\$176,441	11.0%
Vancouver	\$44,184,513	\$4,742,818	10.7%
North Vancouver District	\$5,557,405	\$519,559	9.3%
West Vancouver	\$3,908,538	\$344,381	8.8%
New Westminster	\$3,322,946	\$283,546	8.5%
North Vancouver City	\$3,305,174	\$281,600	8.5%
Coquitlam	\$4,269,387	\$352,668	8.3%
Regional Total/Average	\$84,871,379	\$9,142,450	10.8%

SALARIES EXPENDITURE PER CAPITA

<u>CITY</u>	<u>POPULATION</u>	<u>SALARY EXPENDITURE</u>	<u>SALARY COSTS PER CAPITA</u>
West Vancouver	45,434	\$3,015,452	\$66.37
Vancouver	629,992	\$31,886,864	\$50.61
North Vancouver City	49,450	\$2,334,325	\$47.21
North Vancouver District	88,570	\$3,894,093	\$43.97
Port Moody	32,988	\$1,245,795	\$37.77
New Westminster	65,016	\$2,316,816	\$35.63
Burnaby	222,802	\$7,929,194	\$35.59
Richmond	193,255	\$5,990,446	\$31.00
Coquitlam	121,476	\$3,227,468	\$26.57
Surrey	446,670	\$9,901,873	\$22.17
Regional Total/Average	1,895,653	\$71,742,326	\$37.85

SALARIES EXPENDITURE AS % OF OPERATING EXPENDITURE

<u>CITY</u>	<u>OPERATING EXPENDITURE</u>	<u>SALARY EXPENDITURE</u>	<u>SALARIES PERCENT</u>
Surrey	\$12,528,696	\$9,901,873	79.0%
Port Moody	\$1,604,454	\$1,245,795	77.6%
Coquitlam	\$4,269,387	\$3,227,468	75.6%
Burnaby	\$10,536,420	\$7,929,194	75.3%
Richmond	\$8,182,542	\$5,990,446	73.2%
Vancouver	\$44,184,513	\$31,886,900	72.2%
West Vancouver	\$4,247,448	\$3,015,452	71.0%
North Vancouver City	\$3,305,174	\$2,334,325	70.6%
North Vancouver District	\$5,557,405	\$3,894,093	70.1%
New Westminster	\$3,322,946	\$2,316,816	69.7%
Regional Total/Average	\$81,887,343	\$59,523,673	72.7%

Note:

Operating expenditures do **not** include depreciation on collections and other tangible assets in 2010 required by new public accounting rules.

BURNABY PUBLIC LIBRARY COMPARED WITH OTHER MUNICIPAL LIBRARIES WITHIN INTERLINK (2010)

LIBRARY EXPENDITURE PER CAPITA

<u>CITY</u>	<u>POPULATION</u>	<u>OPERATING EXPENDITURE</u>	<u>LIBRARY EXPENDITURE PER CAPITA</u>
West Vancouver	45,434	\$4,247,448	\$93.49
Vancouver	629,992	\$44,184,513	\$70.14
North Vancouver City	49,450	\$3,305,174	\$66.84
North Vancouver District	88570	\$5,557,405	\$62.75
New Westminster	65,016	\$3,322,946	\$51.11
Port Moody	32,988	\$1,604,454	\$48.64
Burnaby	222,802	\$10,536,420	\$47.29
Richmond	193,255	\$8,182,542	\$42.34
Coquitlam	123,237	\$4,269,387	\$34.64
Surrey	446,670	\$12,528,696	\$28.05
Regional Total/Average	1,897,414	\$93,491,537	\$49.27

CITY SUPPORT PER CAPITA

<u>CITY</u>	<u>POPULATION</u>	<u>CITY SUPPORT</u>	<u>CITY SUPPORT PER CAPITA</u>
¹ West Vancouver	45,434	\$3,422,472	\$75.33
North Vancouver City	49,450	\$2,938,427	\$59.42
Vancouver	629,992	\$37,406,169	\$59.38
North Vancouver District	88570	\$5,239,171	\$59.15
New Westminster	65,016	\$3,574,974	\$54.99
¹ Burnaby	222,802	\$11,102,559	\$49.83
¹ Port Moody	32,988	\$1,387,570	\$42.06
¹ Richmond	193,255	\$7,485,900	\$38.74
Coquitlam	123,237	\$3,904,406	\$31.68
¹ Surrey	446,670	\$11,384,921	\$25.49
Regional Total/Average	1,897,414	\$87,846,569	\$46.30

TOTAL AREA OF FACILITIES PER CAPITA

<u>CITY</u>	<u>POPULATION</u>	<u>SQUARE METERS</u>	<u>SQUARE METERS PER CAPITA</u>
West Vancouver	45,434	5340	0.118
North Vancouver District	86,954	6,689	0.077
Vancouver	629,992	45,921	0.073
North Vancouver City	49,450	3,345	0.068
New Westminster	65,016	3,800	0.058
Burnaby	222,802	9,598	0.043
Port Moody	32,988	1,161	0.035
Richmond	193,255	6,482	0.034
Coquitlam	123,237	3,389	0.027
Surrey	446,670	11397	0.026
Regional Total/Average	1,895,798	97,122	0.051

ITEMS LOANED PER CAPITA

<u>CITY</u>	<u>POPULATION</u>	<u>ITEMS LOANED</u>	<u>ITEMS LOANED PER CAPITA</u>
Richmond	193,255	4,498,624	23.3
West Vancouver	45,434	1,053,904	23.2
North Vancouver City	49,450	1,027,757	20.8
North Vancouver District	88570	1,794,271	20.3
Port Moody	32,988	603,528	18.3
Burnaby	222,802	3,982,449	17.9
Vancouver	629,992	9,458,415	15.0
New Westminster	65,016	854,207	13.1
Coquitlam	123,237	1339462	10.9
Surrey	446,670	4,027,369	9.0
Regional Total/Average	1,704,159	24,141,362	14.2

Notes:

Operating expenditures do **not** include depreciation on collections and other tangible assets in 2010 required by new public accounting rules.

These libraries report significant in-kind services provided by the city (eg. payroll, human resources, IT) which are not included in Operating Expenditure or City Support.