

BURNABY PUBLIC LIBRARY BOARD

Minutes of a regular meeting held 2021 December 9 at 19:05h via Zoom.

PRESENT: Jeffrey Yu (Chair)
Gene Blishen
Surena Bains
Sarah Bartnik
Chris Dong
Matt Foley
Ernie Kashima
Mandy Yang (joined at 19:15h)
Councillor Johnston

ALSO PRESENT: Beth Davies (Secretary)
Trish Mau
Heidi Schiller
Elizabeth Davies
Sharon Notarrigo
Sarah Bjorknas
Amy Girard

We would like to recognize we are on the ancestral and unceded homelands of the hən̓q̓əmiñəm and Skwxwú7mesh speaking peoples, and to extend appreciation for the opportunity to hold a meeting on this territory.

ACTION

1. Agenda

New and Outgoing Trustees was added to the agenda as item 2.

MOVED by Ernie Kashima "That the agenda be received as amended."
Seconded by Surena Bains

CARRIED

2. New and Outgoing Trustees

As this was the final meeting for Trustee Foley and the Board Chair, the Board Vice Chair thanked them for their years of service. The Board Vice Chair noted Trustee Foley's significant contributions to the Finance Committee and the Board Chair's patient and gentle leadership during the pandemic.

The Board Chair thanked the Vice Chair and the Board for their support. Trustee Foley noted how much he had learned and enjoyed his time on the Board, and he commended the Chief Librarian for developing a strong team of staff.

The Chief Librarian reported that two new Trustees were appointed by City Council at their December 6 meeting and will join the Board at the January meeting.

3. Minutes

MOVED by Matt Foley

“That the minutes of the regular meeting held 2021 November 18 be adopted as circulated.”

Seconded by Surena Bains

CARRIED

4. Reports

i) Board Chair

The Board Chair thanked the Human Resources Coordinator for making the last meeting of the year special by coordinating food delivery for all the Trustees. He reflected on how long it had been since the Board was able to enjoy dinner together – even if virtually – prior to a meeting.

The Board Chair acknowledged concerns with recent flooding and the new COVID-19 variant, noting his hope that everyone will continue to take care of themselves and enjoy the holidays.

The Board Chair ended by saying what a pleasure it had been to chair the BPL Board.

ii) Council Liaison

The Council Liaison congratulated and thanked the Board Chair and Trustee Foley for their service to the Board and wished everyone a happy and safe holiday season.

iii) InterLINK Representative

The InterLINK Alternate reported on the November 30 meeting, which involved discussion on:

- advocacy and what it would look like for InterLINK
- their operations plan and strategic framework
- cultural safety and developing a land acknowledgement for libraries

During the meeting’s round table, the InterLINK Alternate highlighted the BPL Board’s appreciation of staff, especially during the pandemic.

5. Items for Decision

i) Privacy Policy Revision

The Board Chair thanked the ad hoc working group for reviewing the policy, with a special nod to the Assistant Director, Collections and Technology (who is also the Library’s Privacy Officer) for her work in laying the groundwork and preparing the proposed revision.

The Assistant Director, Collections and Technology spoke to the proposed revision, noting that there were more changes to the policy than had previously been anticipated. The additional changes included a re-organization of the information and a shift towards plain language.

MOVED by Matt Foley

“That the Library Board approve the revised Privacy Policy.”

Seconded by Gene Blishen

CARRIED

6. Items for Information

i) Public Service Staffing Model Evaluation

The Assistant Director, Public Service spoke to the report and its recommendations. She noted that Information Clerks are generally feeling confident and satisfied in their new role. Librarians have shared varying responses and will require further support and training due to new teams, workflows and processes.

The Assistant Director, Public Service reported that Librarians have noted how much they are enjoying working more closely with Information Clerks. The Chief Librarian added this was especially noticed at the Metrotown Branch, where they had very little opportunity to do so in the prior model, commending the Metrotown Branch Manager and other Metrotown supervisors for their work in team building.

In response to a query from Trustee Bartnik, the Assistant Director, Public Service confirmed that another round of evaluation will be done mid-to-late 2022.

In response to an inquiry from Councillor Johnston, the Assistant Director, Public Service confirmed that the development and implementation of the new model was done in collaboration, led by a group of frontline staff and supervisors from around the BPL system.

7. Adjournment

MOVED by Matt Foley

“That the regular meeting adjourn and that the Board resolve itself into an in camera meeting from which the public is excluded in order to consider financial matters.”

Seconded by Chris Dong

CARRIED

The meeting adjourned at 19:59h.

Jeffrey Yu (Chair)

Beth Davies (Secretary)

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