BURNABY PUBLIC LIBRARY BOARD

Minutes of a regular meeting held 2020 May 21 at 19:03h via Zoom.

- PRESENT: Jeffrey Yu (Chair) Gene Blishen Surena Bains Chris Dong Matt Foley Ernie Kashima Lorraine Shore Mandy Yang Councillor Johnston
- ALSO PRESENT: Beth Davies (Secretary) Trish Mau Heidi Schiller Lindsay Jang Sharon Notarrigo Sarah Bjorknas

We would like to recognize we are on the ancestral and unceded homelands of the hand and Skwxwu7mesh speaking peoples, and to extend appreciation for the opportunity to hold a meeting on this shared territory.

1. Agenda **MOVED** by Lorraine Shore "That the agenda be received." Seconded by Chris Dong CARRIED 2. Minutes "That the minutes of the regular meeting MOVED by Matt Foley i)

as circulated."

held 2020 April 16 be adopted

Seconded by Surena Bains

CARRIED

- 3. Reports
 - i) Board Chair

The Board Chair expressed his gratitude that everyone was present, healthy, and in good spirits.

ACTION

ii) <u>Council Liaison</u>

The Council Liaison reported on the following:

- approval of the budget, with adjustments for the pandemic
- the issuing of layoff notices across the City
- determining what services can be re-introduced

iii) InterLINK Representative

The InterLINK Representative reported that the next meeting will be held on May 26 via Zoom, with a focus on continuing operations during the pandemic.

4. Items for Information

i) BPL Fine Free Initiative

The Chief Librarian reported that the fine free initiative can move forward now that City Council has approved the budget. The Cameron Branch Manager is working on a communication plan, with a tentative promotion timeline for the end of June/ beginning of July.

The Chief Librarian thanked the Board and City Council for their support of this initiative.

5. Report of the Chief Librarian

i) COVID-19 and Library Operations

The Chief Librarian noted the following highlights:

- Huge increases in digital resources e-book circulation, e-audiobook circulation, new Overdrive users, and number of titles acquired.
- Community Librarians and other staff are working behind the scenes to identify needs and match those with resources. The biggest needs in the community involve technology in some way.
- The Library launched a marketing campaign, letting patrons know they can still connect with library staff to ask questions, get a library card, etc.
- Planning for curbside "Paper Bag Pickup" is in progress, and some staff have been recalled as of May 25. The Chief Librarian expressed thanks to the Senior Clerks in planning operational and safety details surrounding this service.

The Board discussed the current usage of digital resources and whether patrons will continue using them even after the library provides access to print materials. The Chief Librarian confirmed that – although current purchasing levels of digital resources will not be sustainable – the Library will need to invest more in these collections going forward.

In response to a query, the Chief Librarian confirmed that – if needed – recovery planning allows for moving backwards as well as forward through the various stages.

In response to a query about whether the Board should look at amending the 2019-2022 strategic plan, the Chief Librarian expressed gratitude for the direction that the Board's plan is providing staff in determining priorities.

6. Other Business

i) Report from Union Chair – Library Division

The Chair-Library Division reported that employees have been busy recreating their work during the pandemic. Supervisors have been focusing on maintaining communication with their staff, trying to anticipate needs and deal with concerns/anxieties.

The Chair-Library Division also reported that staff are looking forward to welcoming back those who are being recalled.

7. Next Library Board Meeting

The next Library Board meeting is scheduled for 2020 June 18 and is expected to be held via Zoom.

8. Adjournment

MOVED by Ernie Kashima

"That the regular meeting adjourn and that the Board resolve itself into an in camera meeting from which the public and staff are excluded."

Seconded by Gene Blishen

CARRIED

The meeting adjourned at 19:50h.

Jeffrey Yu

(Chair)

Beth Davies

(Secretary)

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