

BPL Board Minutes

Date Thursday, April 16, 2026
Time 6:05pm
Location Community Room 1
Tommy Douglas Branch
7311 Kingsway, BC V5E 1G8

Attendance

Board: Anna Lu (Chair)
Hakam Bhaloo
Raj Hundal
Paul Nixey
Shiraz Ramji
Mandy Yang

Staff: Jackie Flowers (Secretary)
Franca DeLuca
Linton Harrison
Christel Johnson
Trish Mau
Heidi Schiller

Regrets: Sarah Bartnik
Katrina Chen
Maita Santiago

We respectfully acknowledge that Burnaby Public Library is located on the unceded territories of the [xʷməθkʷəjəm \(Musqueam\)](#), [Skwxwú7mesh \(Squamish\)](#), [səlilwətaʔ \(Tseil-Waututh\)](#), and [kwikwəłəm \(Kwikwetlem\)](#) Peoples. Each Nation has distinct histories and distinct traditional territories that fully or partially encompass the city of Burnaby.

We encourage you to learn more about the Host Nations whose ancestors have occupied and used these lands, including parts of present-day Burnaby, for thousands of years.

1. Agenda
That the agenda be received as presented.

Moved by Paul Nixey
Seconded by Shiraz Ramji
Carried.

2. Minutes

That the minutes of the regular meeting held February 19, 2026, be adopted as circulated.

Moved by Raj Hundal
Seconded by Mandy Yang
Carried.

3. Reports

3.1 Board Chair

The Board Chair shared that Trustee Paul Nixey will be attending the 2026 BC Library Conference and will share his experience at the next meeting. She also shared how informative the BC Library Conference is and suggested that Trustees alternate attending and share what they've learned with the other Trustees.

3.2 Council Liaison

The Council Liaison sent her regrets for this meeting.

3.3 InterLINK Representative

Alternate InterLINK Representative Paul Nixey reported that InterLINK Representative Sarah Bartnik has been appointed InterLINK Treasurer.

4. Items for Decision

4.1 Respectful Workplace Policy

The Chief Librarian shared her recommendation that the current Respectful Workplace Policy be approved without any changes. Staff are currently reviewing feedback for the newly created respectful workplace program and will work with the City to implement required changes.

That the Board approve the BPL Board Respectful Workplace Policy as presented.

Moved by Hakam Bhaloo
Seconded by Raj Hundal
Carried.

5. Items for Information

5.1 Annual Incidents Report

In response to a request for information from the Board at the December 2025 Board meeting, Director, Public Service shared a year-over-year comparison of incidents documented in 2024 and 2025. She noted there was an increase of incidents in 2025 over the prior year, but a significant decrease in long-term bans. Trustees asked questions about incident procedures, the involvement of WorkSafe BC, and the frequency of incidents requiring police attention. The Director, Public Service replied that there are procedures on debriefing staff and supervisors are in the process of implementing recently reviewed incident response procedures. The Director, Public Service will retrieve statistics for incidents resulting in WorkSafe BC claims and incidents involving emergency services.

That the Board receive this report for information.

Moved by Raj Hundal
Seconded by Paul Nixey
Carried.

5.2 Strategic Plan Report 2026 Q1

The Chief librarian gave a summary of the 2026 Q1 Strategic Plan Report. She highlighted increases in computer use, Digital Studio sessions, and digital resources use in 2025. The Chief Librarian hopes to continue keeping up with the

digital needs of the public and gave her kudos to Digital Studio staff for creating a welcoming and creative space.

That the Board receive this report for information.

Moved by Raj Hundal
Seconded by Hakam Bhaloo
Carried.

6. Other Business

Trustee Raj Hundal shared the services provided by CVITP, a free, volunteer-run tax clinic partnered with the CRA. Trustees discussed the possibility of the library promoting and participating in this service.

The Trustees also discussed the potential impacts of an increase in tourists during the FIFA World Cup.

7. Adjournment

7.1 **That** the regular meeting adjourn and that the Board resolve itself into an in camera meeting from which the public is excluded to consider financial information.

Moved by Mandy Yang
Seconded by Raj Hundal
Carried.

The meeting adjourned at 6:37pm.

Anna Lu (Meeting Chair)

Jackie Flowers (Secretary)